

# Zone 4 Vets

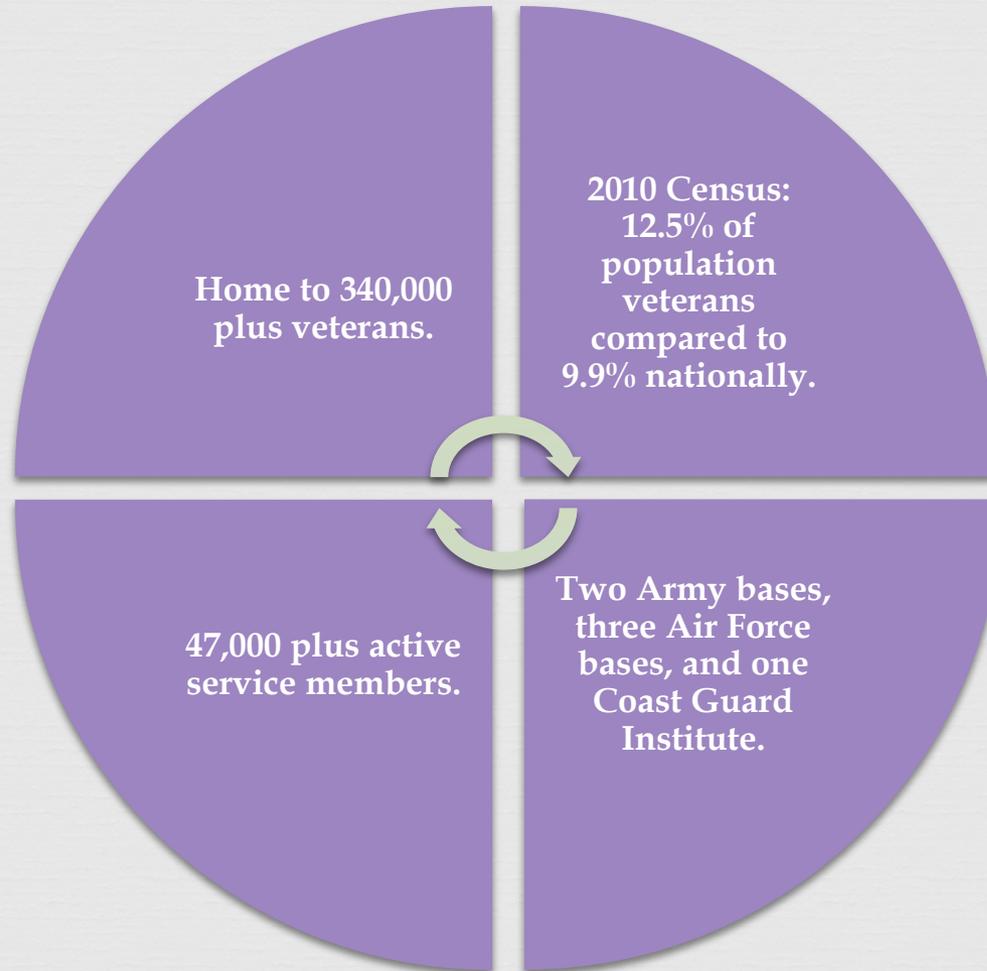


Oklahoma Department of Mental Health & Substance  
Abuse

Kerry L. Mucker II, MA

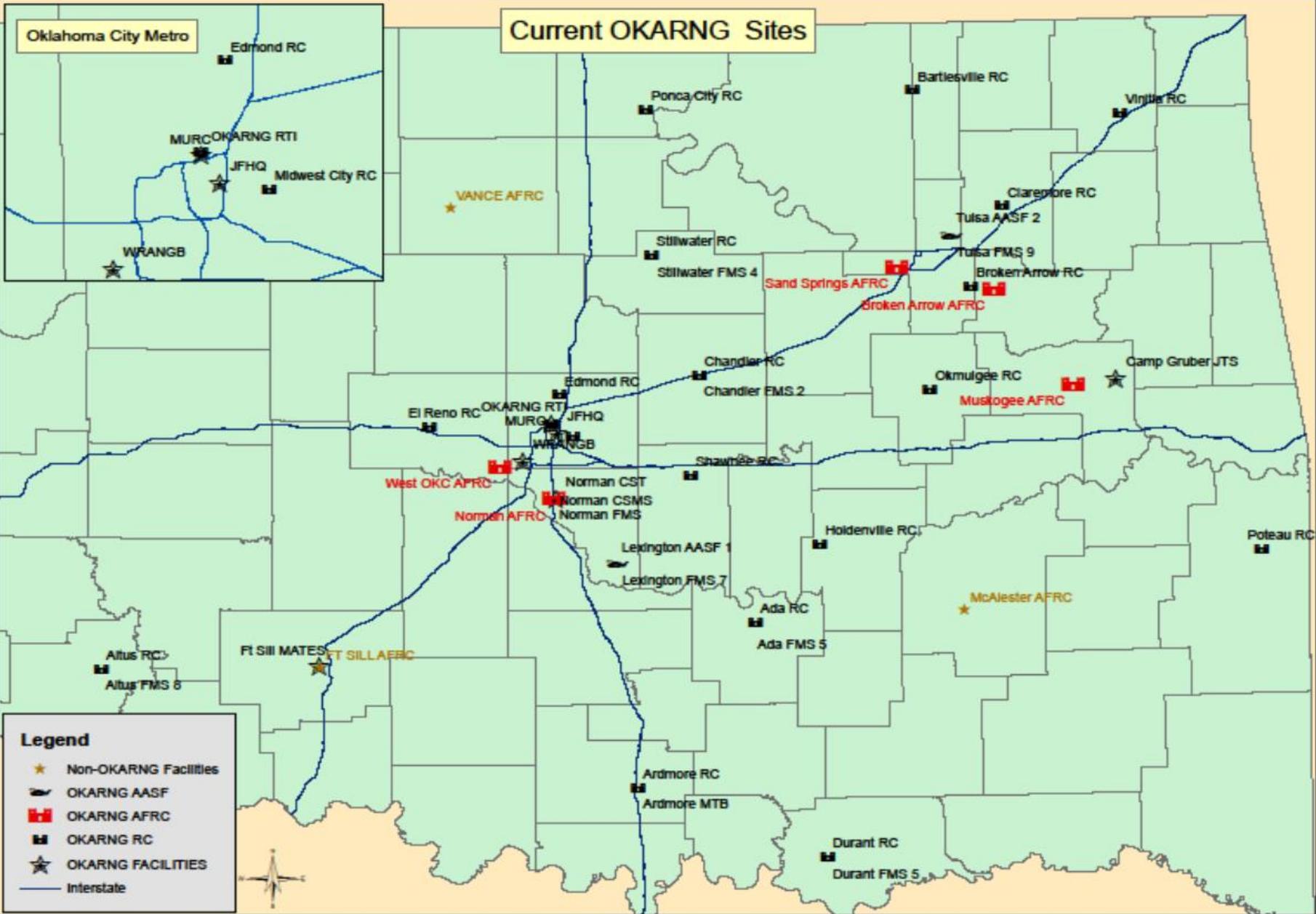
Specialty Courts Veterans Liaison

# Oklahoma Veteran Dynamics



**Veterans in Oklahoma**

# Current OKARNG Sites



Oklahoma City Metro

## Legend

- ★ Non-OKARNG Facilities
- ✈ OKARNG AASF
- 🏠 OKARNG AFRC
- 🏢 OKARNG RC
- ★ OKARNG FACILITIES
- Interstate

# Oklahoma Veteran Dynamics

## Oklahoma National Guard





## Oklahoma State Data



### Dependent Data <sup>1</sup>



## 14,513

Total # of Oklahoma dependents for National Guard and Reserve

10,542 National Guard

3,971 Reserve



### State Contact

Tabitha Narvaiz, AOS State Community Support Coordinator, 405-227-8209, [TNarvaiz@afsc.com](mailto:TNarvaiz@afsc.com)

## Service members Deployed <sup>2</sup>

from 9/11/01 to 5/31/2015

United States  
**1,988,154**



65% Active

35% Reserve/Guard

Oklahoma  
**34,041**



60% Active

40% Reserve/Guard

## Veteran Suicide Rate <sup>4</sup>

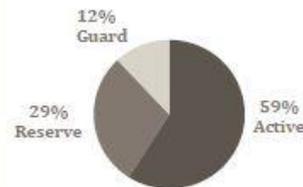
Veteran suicide deaths increased by **34%** in Oklahoma from 2005 to 2012. An average of **127** Veterans died each year by suicide.



## Estimated Separations from Service <sup>5</sup>

between 4/01/15 to 1/31/2017

**4,988** Oklahoma Service members

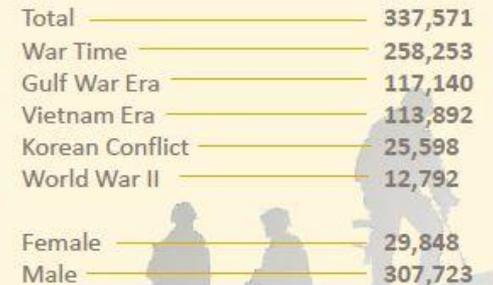


## Multiple Deployments <sup>3</sup>

from 9/11/01 to 1/31/2015



## Oklahoma Veteran Population <sup>6</sup>



<sup>6</sup> Veteran Population Model as of September 30, 2014

<sup>1</sup> Dependents of Service members who have deployed at least once to OIF/OEF/OND since Sept. 11, 2001 and May 31, 2015 who are currently in the Active or Reserve Component.

<sup>2</sup> Military deployed to OIF/OEF/OND between Sept. 11, 2001 and May 31, 2015 (1)(2)

<sup>3</sup> Service members who have deployed more than once to OIF/OEF/OND between Sept. 11, 2001 and Jan. 31, 2015 who are currently in the Active or Reserve Component. (1)(2)

(1) Presented by the most recent home mailing address of the Service member in the DoD data base

(2) Department of Defense Manpower Data Center (DMDC)

# Oklahoma Veteran Dynamics

## Active Service Members



From Feb 1, 2013 to Jan 31, 2015, total of 5,105 Service Members deployed from Oklahoma (Army OneSource, 2016).

4,949 Oklahoma service members estimated to separate from active duty Apr 1, 2015 and Sep 30, 2016 (DOD Manpower Data Center, 2016)

33,802 Oklahoma service members deployed between Sep 11, 2001 and Jan 31, 2015 (DOD Manpower Data Center, 2016).

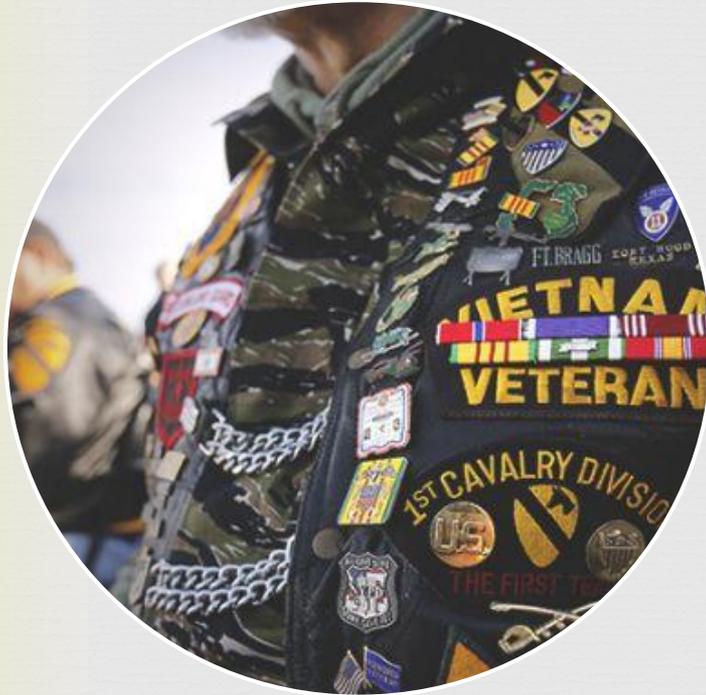
In past 5 years, average of 1,500 veterans & active service personnel received substance abuse treatment services, and average of 600 received mental health services through ODMHSAS network of care.

# The Invisible Wounds of War

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- ❧ Post-Traumatic Stress Disorders (PTSD)
- ❧ Traumatic Brain Injuries (TBI)
- ❧ Military Sexual Trauma (MST)
- ❧ Moral/ Soul Injury
- ❧ Other Service Hazards & Adjustment Disorders



RISK  
FACTORS  
POST  
MILITARY  
DISCHARGE:

- ISOLATION
- RELATIONSHIP PROBLEMS
- UNEMPLOYMENT
- FINANCIAL PROBLEMS
- ADDICTION
- HOMELESSNESS
- DOMESTIC VIOLENCE
- LEGAL ISSUES
- INCARCERATION
- SUICIDE
- OTHERS

# Spectrums of Assistance



# Oklahoma Veteran Dynamics

## Active Service Members



From Feb 1, 2013 to Jan 31, 2015, total of 5,105 Service Members deployed from Oklahoma (Army OneSource, 2016).

4,988 Oklahoma service members estimated to separate from active duty Apr 1, 2015 and Sep 30, 2016 (DOD Manpower Data Center, 2016).

26,070 Oklahoma service members deployed between Sep 11, 2001 and Jan 31, 2015 (DOD Manpower Data Center, 2016).

In past 5 years, average of 1,500 veterans & active service personnel received substance abuse treatment services; average of 600 received mental health services through ODMHSAS network of care.

# RESERVE & GUARD PERSONNEL



## Post Deployment Stress

- ☞ May experience a reduction in income
- ☞ Transition of health care or loss of health coverage
- ☞ Loss of unit/military support system for the family
- ☞ Variants of deployments

# Oklahoma Veteran Justice Programs



Tulsa  
Veterans  
Mentor  
Treatment  
Court

Creek  
County  
Veterans  
Court

Rogers  
County  
Veterans  
Court

Seminole  
County  
Veterans  
Court

Oklahoma  
County  
Veterans  
Diversion  
Program

Cleveland  
County

Veterans  
Initiative  
Developments



Garfield  
County

Muskogee  
County

Pittsburg  
County

# Zone 4 Vets



Quick identification of service members and veterans



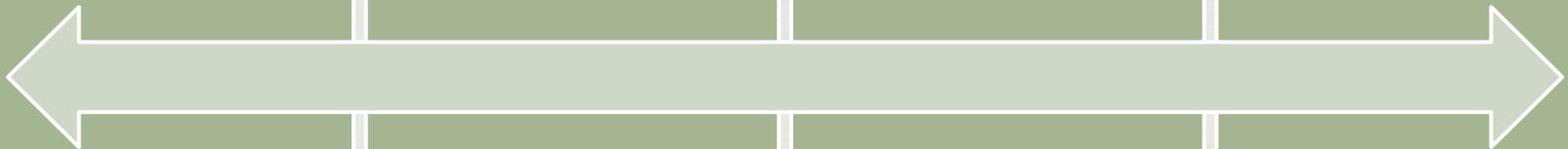
Champions collaborative community partnerships.

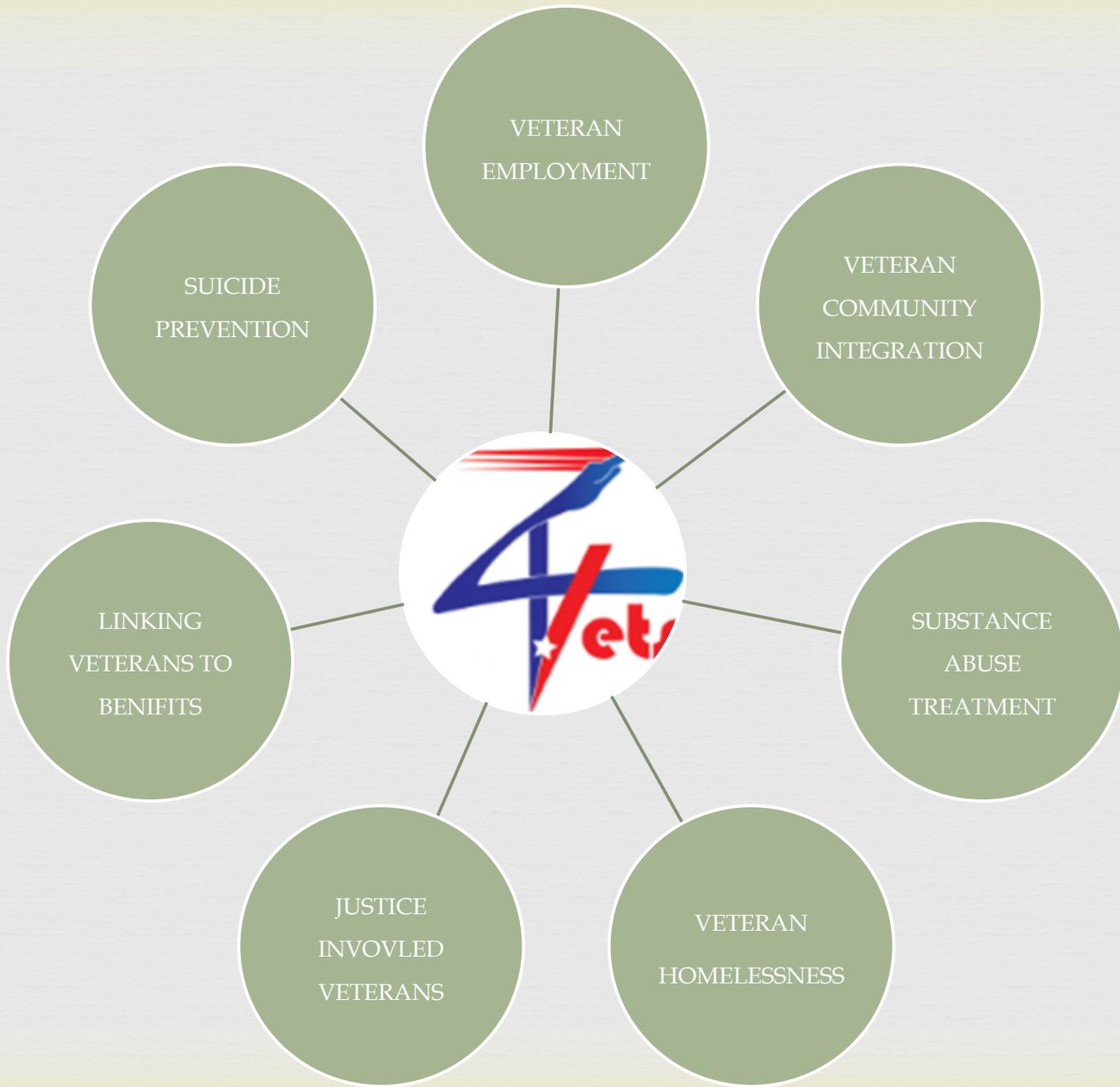


Integral enhancement of veteran based program services.



Recognition to specialty court programs which have invested in high quality services to the population.





VETERAN  
EMPLOYMENT

VETERAN  
COMMUNITY  
INTEGRATION

SUBSTANCE  
ABUSE  
TREATMENT

VETERAN  
HOMELESSNESS

JUSTICE  
INVOLVED  
VETERANS

LINKING  
VETERANS TO  
BENIFITS

SUICIDE  
PREVENTION

# Suicide Prevention



Suicide prevention resources available in the program's primary place of business.

Examples of resources available could include information on veteran crisis phone numbers, material for local drop-in resources, or an electronic listing of info.

# Online and Telephone Resources

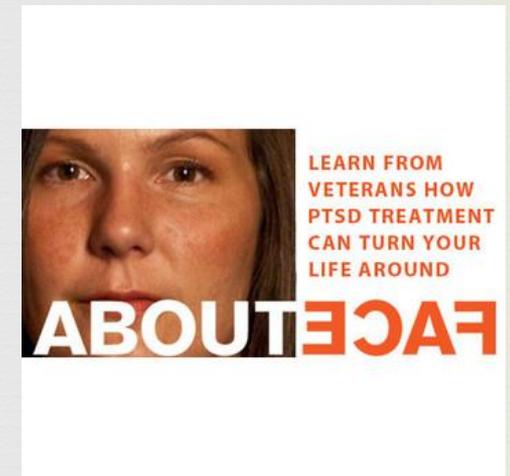


**Veterans  
Crisis Line**  
1-800-273-8255 **PRESS 1**

**IT'S YOUR CALL**

Confidential help for  
Veterans and their families

• • • • Confidential chat at [VeteransCrisisLine.net](http://VeteransCrisisLine.net) or text to **838255** • • • •



LEARN FROM  
VETERANS HOW  
PTSD TREATMENT  
CAN TURN YOUR  
LIFE AROUND

**ABOUT FACE VA**



**MAKE THE CONNECTION**  
Shared experiences and support for Veterans

Connect on Facebook YouTube

1-800-273-8255 Search Site

Connect to: Who You Are Life Events & Experiences Video Gallery Signs & Symptoms Conditions Resources & Support

**WELCOME TO  
MAKE THE CONNECTION**

Connecting Veterans and their family and family members with information, resources, and solutions to issues affecting their lives.

**CUSTOMIZE THIS SITE FOR YOU**

I am:  MALE  FEMALE

I served during:

I served in:

I was exposed to combat:  YES  NO

**CUSTOMIZE NOW** Share This

# Surplus Resources



National Suicide Prevention Lifeline  
800-273-TALK

Suicide Prevention Resource Center  
[www.sprc.org](http://www.sprc.org)

Resource Center (free materials)  
[www.odmhsas.org/resourcecenter](http://www.odmhsas.org/resourcecenter)

# Veteran Service Organizations



Samples could include participation of VSO representatives in staffing announcements, community meetings, or combined partnership opportunities.

Platform strategy which describes how your program works collaboratively with veteran service organizations (VSO).

# Veteran Service Organizations

- ❧ *American Legion*
- ❧ *Iraq and Afghanistan Veterans of America (IAVA)*
- ❧ *Disabled American Veterans (DAV)*
- ❧ *Marine Corps League*
- ❧ *National Association for Black Veterans (NABVETS)*
- ❧ *Veterans of Foreign Wars (VFW)*
- ❧ *Oklahoma Department of Veteran Affairs (ODVA)*



❧ *Not Limited To This List*

# Zone for Resources



Development of a county or program area veteran resource manual. Resource manuals identify local agencies, organizations, or individuals who offer services to veterans in the community.

- Resource manuals, which could be in electronic or hard copy format, should be updated at least annually and validated by revision dates. Manuals must minimally include contact information for local VA Veteran Justice Outreach specialist (VJO), Veteran Service Organization's (VSO), Veteran Service Officers, Employment Security Commission OESC Veteran Representatives. Additional federal, state, and community non-profits and faith based communities are recommended.

**Oklahoma Employment Security Commission**  
Workforce Oklahoma

## Directory of Veterans Program Representatives

Please note that these representatives position description requirements have dramatically changed based on U.S. Department of Labor policy.

- (#1) **Local Veterans Employment Service Representatives (LVER)** *conduct outreach services to employers with no Workforce Office Veteran services.*
- (#2) **Disabled Veterans Outreach Program Specialists (DVOP)** *provide intensive employment services to Veterans and Targeted Populations meeting criteria as having or supporting individuals identified with Significant Barriers to Employment.*
- (#3) **All other Veterans will be provided services in each Workforce Office by the Wagner-Peyser Employment Service (ES) Representatives.**

\* =Veterans' Program Rep available on Appointment Days

City / Address / Zip Code

Phone / FAX

Representative listed as either LVER or DVOP unless none is provided

Counties Served by this Vet Rep and/or By Appointment

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**Ada** 1500 Hoppe Blvd, Ste 2 74820

Phone (580) 332-1533 FAX (580) 421-9265

Counties Served: Garvin and Pontotoc

**Altus** 1115 N Spurgeon 73521

Phone (580) 482-3262 FAX (580) 482-3284

**DVOP**(#2): **Sherrie Harris** Note: This position is full time DVOP.

Counties Served: Greer, Harmon, Jackson and Kiowa

**Ardmore** 2421 Autumn Run, Ste B 73401

Phone (580) 223-3291 FAX (580) 226-2730

**DVOP**(#2): **Catherine McBride** Note: This position is ½ time DVOP and ½ time ES.

Counties Served: Carter, Love and Murray

**Bartlesville** 210 NE Washington Blvd 74006

Phone (918) 331-4800 FAX (918) 333-3610

**LVER**(#1): **Kenneth Harbuck** Note: This position is ½ time DVOP and ½ time ES.

# Power of Peers



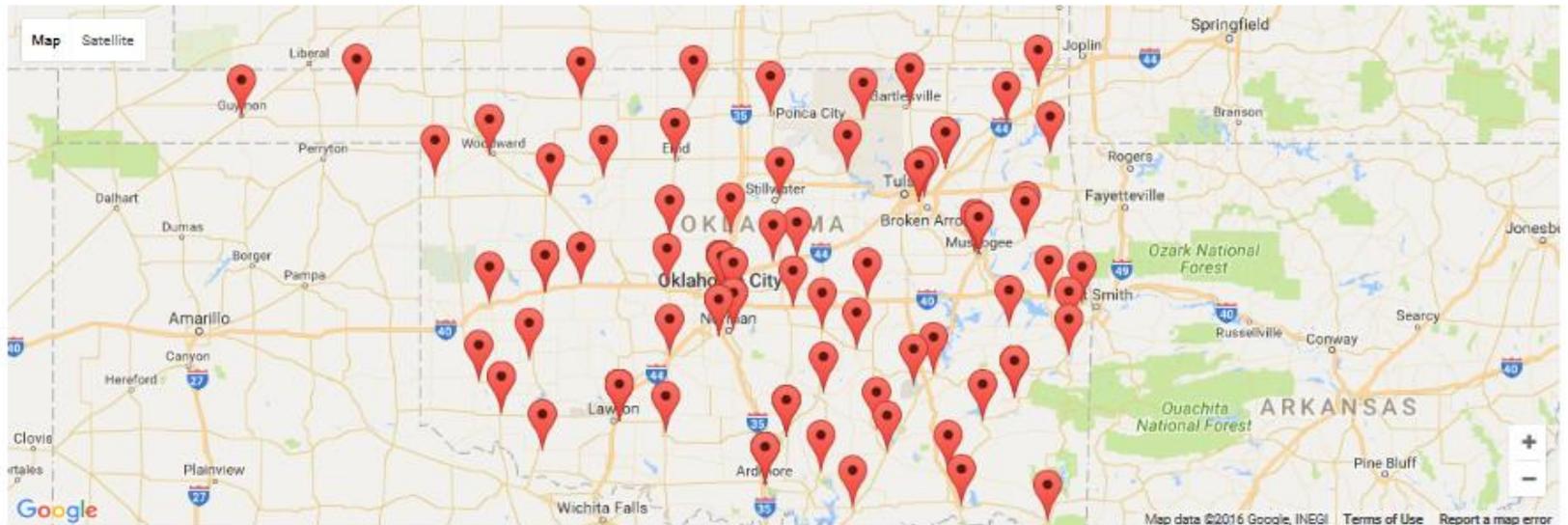
Mentors in Veterans Court

Integrate methods involving veteran mentors, veteran certified peer recovery support specialist, or veteran peer services that offer provisions to veterans and service members who contact your organization.

[Get Help](#)[Benefits](#)[Veterans Centers](#)[Jobs at ODVA](#)[About ODVA](#)[HOME](#) / [VETERAN SERVICES HELP](#)

## Veteran Services Help

Oklahoma's Veterans Services Representatives are helping vets get their benefits across the state every day. Locate the VSR closest to you by clicking a nearby point on the map or by choosing a region below.



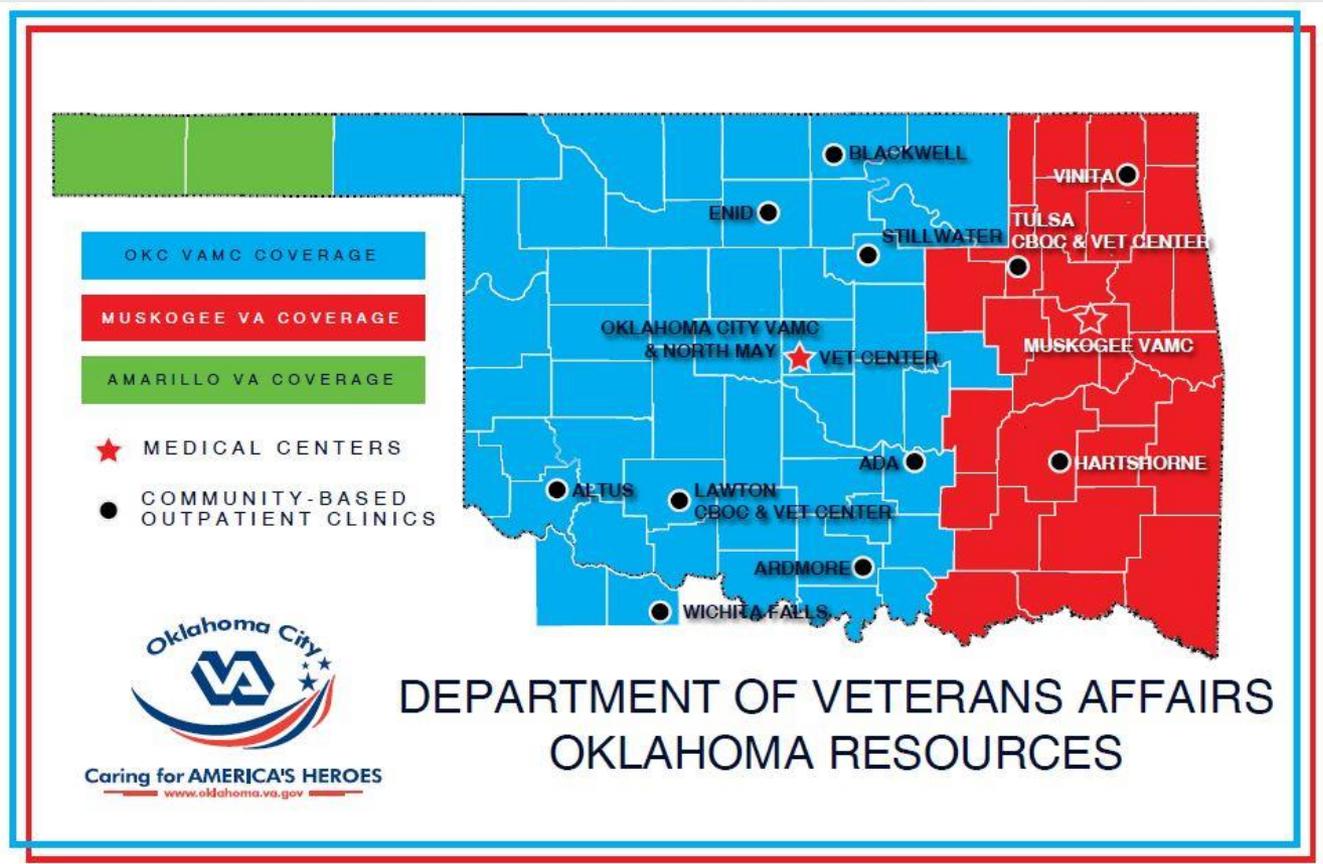
### Veteran Services Representative (VSR) Itinerary

#### Northwest

**Area 1** (Cleveland, McClain, Oklahoma)

<http://odva.ok.gov/veteran-services-help>

# Department of Veterans Affairs Oklahoma Resources



# Military Ethos



Program coordinators and treatment providers receive 3 hours of training annually on topics related to military culture, accessing veteran benefits and resources, or evidence based practices in veteran services.

# Military Culture Training



☞ US VA Community Provider Toolkit:

<http://www.mentalhealth.va.gov/communityproviders/>



☞ Army OneSource

[www.aosresourcecenter.com](http://www.aosresourcecenter.com)



☞ Center for Deployment Psychology:

<http://deploymentpsych.org/military-culture>



# Veteran Distress



Exclusively provide access program staff trained in an evidence-based suicide prevention tool. Examples of available tools include, but aren't limited to, Any Team Members trained in -

Question Persuade Refer (QPR), Assist V11, or Treatment Representatives-

Mental Health First Aid.

Collaborative Assessment and Management Tool of Suicidality (CAMS),

# 1 Is Too Many



# Veteran Navigation



Program listing which describes how your program identifies veterans no later than at admission into their program.

- For example, a program could comprise approaches of identification of veterans through screening processing and asking “Have you or your immediate family served in the U.S. armed forces? “, through contact with their consumer populaces.

# Functioning Examples

TBI  
Screening  
Tools

- <http://www.une.edu/sites/default/files/3-Question-DVBIC-TBI-Screening-Tool.pdf>
- <http://odva.ok.gov/veteran-services-help>



Veteran Service  
Representatives



Prevention

- [https://www.ok.gov/oesc\\_web/Resources\\_For/Veterans/index.html](https://www.ok.gov/oesc_web/Resources_For/Veterans/index.html)
- [http://ok.gov/odmhsas/Prevention\\_/index.html](http://ok.gov/odmhsas/Prevention_/index.html)

Employment

# Z4V Rendezvous



All program staff complete three (3) hours of veteran-specific training per year.

Trainings can be completed through any national, state, or local agency or organization which has specific knowledge of veteran's needs.

# Interminable Preparation



❧ Veteran Organization offered trainings:

❧ Conferences and Summits

❧ Workshops

❧ Webinars

❧ Not Limited to this List



# Engaged Zone 4 Vets



- Collaborative meetings must minimally address veteran resources for your region. Additional strategies to address housing, transportation, educational, and family services can be beneficial as well.

Collaborative meetings, at least annually, with local agencies, organizations, and individuals who provide resources or services to veterans in the community to discuss strengths and gaps in responses to meeting program veterans' needs.

# Inclusive Amendments



☞ Program listing of applied plans.

☞ Comprise Modifications

- ☞ Successes~ building processes.
- ☞ Barriers~ associated procedural service gaps
- ☞ Prospective~ link teachable objectives for Zone 4 Vets program.

Submission of a performance improvement plan for veteran participants which may include data driven input from program outcomes. Performance improvement plan are required to be reviewed and updated on an annual basis.

# Z4V Registration



## Zone for Vets Program Application

### **ZONE 4 VETS PROGRAM ACKNOWLEDGEMENT**

The Oklahoma Department of Mental health and Substance Abuse Services (ODMHSAS) partnered with multiple organizations and professionals equally invested in ensuring care to Oklahoma's heroes are of the highest quality. The resulting Zone 4 Vets program (Z4V) sets a high standard of voluntary recognition, for specialty courts who demonstrate qualitative components developed through collaborations with entities related to providing assistance to service members and veterans across the state.

### **PRIMARY GOALS FOR THE Z4V PROGRAM**

- (1) Quick identification of service members and veterans.
- (2) Champions positive and collaborative community partnerships.
- (3) Integral enhancement of veteran based program services.
- (4) Recognition to programs which invested in high quality services to the population.

# Zone 4 Vets Program



2016

★ Zone 4 Vets



# Sustained Zone 4 Vets



- ⌘ Technical Assistance through Z4V network.
- ⌘ Upcoming webinars, trainings, and events.
- ⌘ Resourced Network

# Veteran Service Organizations



Fleeting Overview

# The Department of Veterans Affairs (VA)

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## ☞ Veterans Health Administration (VHA)

- ☞ All Health care services

- ☞ Medical Centers, Ambulatory Care & Community Based Outpatient Clinics

## ☞ Veteran Benefits Administration (VBA)

- ☞ All VA Benefits - VA Regional Offices

- ☞ Compensation & Pension, GI Bill, Home Loans, etc.

## ☞ National Cemetery Administration (NCA)

- ☞ National and State Veterans Cemeteries

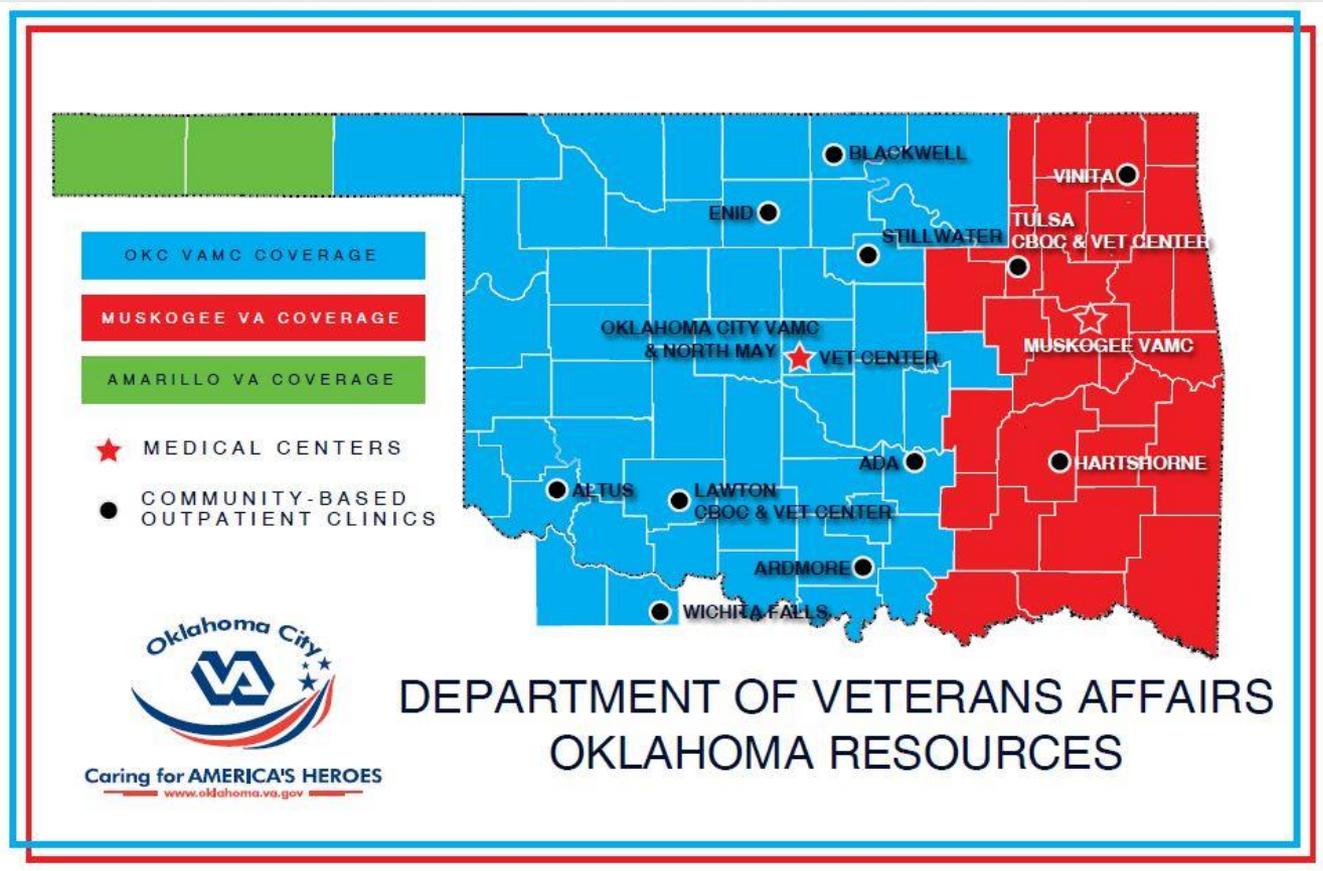
- ☞ Headstones , Markers & Presidential Memorial Certificates

# Distinctions between the VA Branches



- ☞ The Veterans Health Administration (VHA) provides health care and clinics. To understand more how the Veterans Health Administration determine eligibility click here <http://www.va.gov/healthbenefits/apply/veterans.asp>.
- ☞ The Veteran Benefit Administration (VBA) provides compensations, pensions & educational benefits. To understand more how the Veteran Benefit Administration determine eligibility click here <http://www.benefits.va.gov/benefits/>
- ☞ The National Cemetery Administration (NCA) provides national and state cemeteries, headstones and markers. To understand more how the National Cemetery Administration determine eligibility click here <http://www.cem.va.gov/>

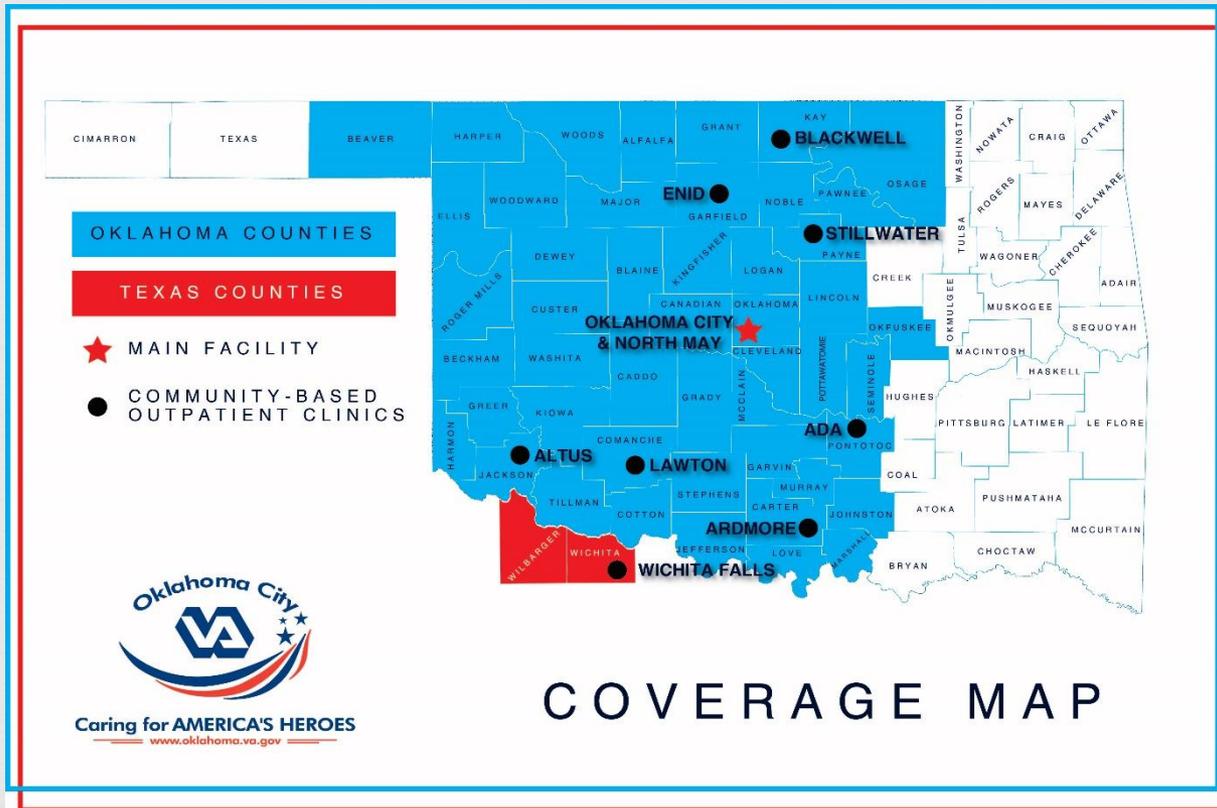
# Department of Veterans Affairs Oklahoma Resources



Caring for AMERICA'S HEROES  
[www.oklahoma.va.gov](http://www.oklahoma.va.gov)

DEPARTMENT OF VETERANS AFFAIRS  
OKLAHOMA RESOURCES

# Veterans Affairs Catchment Region



# VETERANS HEALTHCARE ADMINISTRATION



## Enrollment:

- ☞ Online- <https://www.1010ez.med.va.gov/>
- ☞ Ebenefits.va.gov
- ☞ In person- Module A at OKC VAMC
- ☞ Paper Application-1010EZ
- ☞ Depending on Eligibility Priority Group, income verification is required
- ☞ MUST HAVE A DD214
  - ☞ Must verify Discharge Status and Dates of service

# Veteran Justice Outreach National Initiative



“The purpose of the VJO Initiative is to avoid unnecessary criminalization of mental illness and extended incarceration among Veterans by ensuring that eligible Veterans in contact with the criminal justice system have access to VHA Services.”

# Veterans Justice Outreach Program



☞ CFR Title 38 § 14.626 Purpose.

The purpose of the regulation of representatives, agents, attorneys, and other individuals is to ensure that claimants for Department of Veterans Affairs (VA) benefits have responsible, qualified representation in the preparation, presentation, and prosecution of claims for veterans' benefits.

[[73 FR 29870](#), May 22, 2008]

# Veterans Justice Outreach (VJO) Program

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- ⌘ Outreach, Assessments, case management for justice-involved Veterans in local courts or jails.
- ⌘ Veteran Identification
- ⌘ Assistance in eligibility and enrollment
- ⌘ Continued monitoring and consultation
- ⌘ Hand-off to VA and community service providers



# Veteran Justice Outreach Specialists (VJO)

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☞ Jessica McLeod MSW, LCSW

Contact Information:

Phone: 405-456-2006

Email: [Jessica.McLeod@va.gov](mailto:Jessica.McLeod@va.gov)

☞ Omar Rashidzada, MSW

Contact information:

Phone: 405-456-3010

Email: [Omar.rashidzada@va.gov](mailto:Omar.rashidzada@va.gov)

# Veteran Justice Outreach Specialists (VJO)

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☞ Paula Wilcox (VJO)

[paula.willcox@va.gov](mailto:paula.willcox@va.gov)

☞ Doug McCormick

Readjustment Counseling Therapist Veterans

Treatment Court Liaison

(918) 610-2000

[douglas.mccormick@va.gov](mailto:douglas.mccormick@va.gov)

# Oklahoma Department of Veterans Affairs



- Services include nursing care, financial assistance in emergencies, and field service counseling in the filing of claims for U.S. Department of Veterans Affairs and state benefits.
- These skilled nursing care centers are located in Ardmore, Claremore, Clinton, Lawton, Norman, Sulphur, and Talihina.
- The Oklahoma Department of Veterans Affairs also has a Claims and Benefits Division.
- Veteran Service Representatives <http://odva.ok.gov/veteran-services-help>
- State/ Federal/ Benefits <http://odva.ok.gov/benefits>



# OKLAHOMA DEPARTMENT OF VETERANS AFFAIRS



[Get Help](#)

[Benefits](#)

[Veterans Centers](#)

[Jobs at ODVA](#)

[About ODVA](#)



## Vietnam War Commemoration



## Remembering Our Fallen

## Contact Us

### Veterans Crisis Line

1-800-273-8255

### Agency Hotline

*Report fraud, waste, abuse and neglect.*

Toll Free: 855-701-6382 or

Local: 405-521-4934

### Central Office

Local: 405-521-3684

[Mission Statement](#)

Your Name \*

# Veteran Service Officers

## Role of Service Officers

- ❧ Provide ongoing education on local, state and federal benefits for Participants and dependents, including, but not limited to health, education, training, VA disability compensation and/or pension.
- ❧ Advocate on behalf of the Participants with the Veterans Benefit Administration (VBA) and VHA regarding veterans' benefits, VA disability compensation, and/or pension.
- ❧ Assist the Participants with completing initial VA disability compensation claims, current claims or appeals of denied claims.



# Service Officer Requirements

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- ❧ Be accredited by VA to represent veterans in VA claims. See requirements in 38 Code of Federal Regulations 14.626-14.637.
- ❧ Adhere to all of the Veterans Initiative Courts program policies and procedures.
- ❧ Commit to participation for a length of service as required by the court.
- ❧ Complete the required initial training as specified by the court prior to participation in the Veterans Initiative program.
- ❧ Participate in any required additional training as required by the court.

# HUD- VASH



- ☞ The HUD-VASH program is a long term intensive case management program for homeless veterans. HUD-VASH is a united agreement amongst the Department of Housing and Urban Development and VA. HUD provides housing assistance through its Housing Choice Voucher Program (Section 8) that allows homeless veterans to rent privately owned housing. The VA offers eligible homeless veterans clinical and supportive services through its health care system. There are two VA Homeless programs that service Oklahoma; the OKC-VAMC <http://www.oklahoma.va.gov/services/homeless/> & the Homeless Alliance, and the Oklahoma Northeastern regional partners <http://mhaok.org/what-we-do/housing/housing-options/> etc. & VA facilities (see attachments & catchment region- Blue represents region OKC VAMC/ White represents the Tulsa VA & Jack C. Montgomery catchment region). Click this link for eligibility criteria [http://www.va.gov/homeless/hud-vash\\_eligibility.asp](http://www.va.gov/homeless/hud-vash_eligibility.asp) or call 1-877-424-3838.

## Health Care for Homeless Veterans: Other Programs

**Veterans Justice Outreach (VJO)** program will identify, outreach, educate and serve legally involved Veterans. Through collaboration with local courts and jails, the VJO works with Veterans, their family members, and sometimes their attorneys to identify Veterans engaged in our legal system, reach out to them even when incarcerated and educate them on VA benefits.

**Vocational Development** program provides case management, life skills, job preparation training, and direct career placement into the community for homeless Veterans or Veterans at risk of homelessness.

**Homeless Substance Use Disorder Specialist** provides case management and supportive therapy to homeless Veterans in the community. This worker provides Social Work interventions for individuals, families and groups. Specialist acts as a liaison with community agencies and coordinates community-based services including referral to or from VA programs, government programs, and community agency programs.

**Stand Down** - Annual event where numerous community agencies gather to provide resources and services to homeless Veterans to assist with ending homelessness.

**Bus Tokens** - Given as needed for job searches or medical appointments.

## Contact Information

Muskogee VA Medical Center  
1011 Honor Heights Dr  
Muskogee, Oklahoma 74401  
918-577-3000  
Toll Free: 1-888-397-8387

Tulsa VA Outpatient Clinic  
10159 E 11th Street, Ste 115  
Tulsa, OK 74128  
918-610-2047  
Toll Free: 1-888-398-8387

Hartshorne VA Outpatient Clinic  
1429 Pennsylvania Ave  
Hartshorne, OK 74547  
888-878-1598

Vinita VA Outpatient Clinic  
269 S 7th St  
Vinita, OK 74301  
918-713-5400



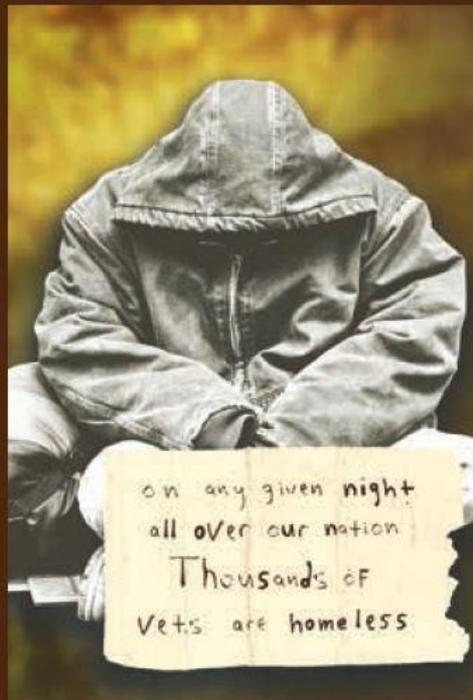
Jack C. Montgomery  
**VETERANS AFFAIRS  
MEDICAL CENTER**

"Excellence Starts Here"

1011 Honor Heights Dr  
Muskogee, Oklahoma 74401  
Phone: 918-577-3000  
Toll Free: 1-888-397-8387  
www.muskogee.va.gov



## Homelessness Among Our Veterans



### Supportive Programs for Veterans



**VA  
HEALTH  
CARE** Defining  
**EXCELLENCE**  
in the 21st Century

1-877-4AID-VET

## Struggles of the Homeless Veteran

Are you dealing with:  
**Unemployment**  
**Feeling sad or anxious**  
**Drug or Alcohol misuse**  
**Medical problems**



Homelessness is an adverse consequence of varied life struggles. The Jack C. Montgomery VA Homeless Program team can help guide you to live the life you desire.

### The VA Wants to End Homelessness Among Our Veterans

*"Caring for Veterans is a calling, and our first commitment is to provide them and their families the timely, quality care and benefits they have earned and deserve through their service to our Nation."*

Robert A. McDonald

Secretary of the Department of Veterans Affairs

*"We're not going to be satisfied until every Veteran who has fought for America has a home in America."*

Barack Obama

44th President of the United States of America



The HUD-VASH Program is a cooperative effort between the Housing and Urban Department and the Department of Veterans Affairs aimed at providing supportive housing assistance

to homeless Veterans and their families. To be eligible for this program, the Veteran must be currently homeless or imminently homeless (documented as being homeless within 14 days), meet financial eligibility guidelines established by HUD for the region, have a case management need and be willing to participate in on-going case management services.

This innovative project promotes a team approach to ending homelessness: the Veteran works with their public housing authority case worker and their VA case manager to actively address the issues that impaired his/her ability to maintain stable housing. In turn, the VA offers case management support and community resources to actively address those issues and the public housing authority offers rental assistance in the selected, eligible unit chosen by the Veteran. The encompassing goal is to help the Veteran obtain AND maintain stable housing for his/her household.

	<p><b>Yale Apartments</b>                  Located in Tulsa, Yale Apartments provide transitional living for Veterans who have a mental health diagnosis. Veterans can reside at Yale Apartments for 30-90 days.</p>
	<p><b>Bryce House (Grant and Per Diem)</b>                  Located in Tulsa, Bryce House is a 31-bed residential treatment center for male Veterans recovering from substance abuse. Supportive services are provided at the facility. Veterans can reside up to 24 months.</p>
	<p><b>Liberty House (Grant and Per Diem)</b>                  Located in Tulsa, Liberty House is a transitional living facility for homeless male Veterans who are coming out of the prison system, in recovery from alcohol and drug use, and have a desire for recovery. Individualized supportive programs are offered.</p>
	<p><b>12 &amp; 12, Inc.</b>                  Located in Tulsa, 12 &amp; 12 Inc. is one of the largest and most comprehensive substance use disorder treatment centers in northeastern Oklahoma. 30-90 days of housing and support are offered to female Veterans and men if beds are available.</p>

*\* If ineligible for SNAP Program, agree to pay up to \$200.00 per month to assist with food costs.*

	Yale Apart-	Bryce House	Liberty House	12 & 12, Inc.
Male only		■	■	
Female only				■
Be able to work, volunteer or attend school	■	■	■	■
Not be awaiting other housing placement		■	■	
Will be subject to program fees		■	■	
Mandatory savings account program			■	
Mental health diagnosis	■			
Substance Use Disorder or Co-Occurring Diagnosis		■	■	■
Willing to reside in a sober living environment	■	■	■	■
Have 30 days of sobriety		■		■
Be in recovery or have a desire for recovery		■	■	■
Be stable if on psychotropic medications	■	■	■	■
Willing to participate in case management	■	■	■	■
Agree to participate in the SNAP Program *			■	
Must not be a danger to themselves or others	■	■	■	■

# SSVF Programs



- ☞ The Supportive Services for Veteran Families (SSVF) Program provides grants and technical assistance to community-based or nonprofit organizations to help veterans and their families. SSVF will assist very low-income veteran families residing in or transitioning to permanent housing. Grantees will provide a range of supportive services to eligible veteran families that are designed to promote housing stability. For example, <http://okgoodwill.org/uploads/SSVF%20BROCHURE.pdf> , <http://www.kibois.org/ssvf.html> , and the BRXX4Vets [matthew.engelbach@tulsavtc.com](mailto:matthew.engelbach@tulsavtc.com) are four of many community based SSVF programs that are located across our state. Together we can end veteran homelessness.

## CHANGING THE LIVES OF OKLAHOMA'S VETERANS AND THEIR FAMILIES

For more information on Goodwill's Supportive Services for Veteran Families Program (SSVF), contact us:

Supportive Services for Veteran Families  
Program Manager  
Phone: 405-887-5710  
Email: [ssvf@okgoodwill.org](mailto:ssvf@okgoodwill.org)

This brochure was funded by a grant from the United States Department of Veteran Affairs. The opinions, findings and conclusions stated herein are those of the author and do not necessarily reflect those of the United States Department of Veterans Affairs.



*Our mission is to enhance the quality of life  
for individuals with disabilities and  
disadvantages through the  
Power of Work.*

## PROGRAM PARTNERS

Under the Supportive Services for Veteran Families (SSVF) Program, Goodwill will join forces with **City Rescue Mission**, **The Homeless Alliance**, **Upward Transitions**, **Legal Aid Services of Oklahoma**, **HeartLine**, and **Volunteers of America** to provide services designed to promote housing stability for Oklahoma's veteran families.

**THE HOMELESS ALLIANCE**  
1724 NW 4TH Street  
Oklahoma City, OK 73106  
405-415-8410  
[www.homelessalliance.org](http://www.homelessalliance.org)

**CITY RESCUE MISSION**  
800 W. California Avenue  
Oklahoma City, OK 73106  
405-232-2709  
[www.cityrescue.org](http://www.cityrescue.org)

**UPWARD TRANSITIONS**  
1134 W. Main Street  
Oklahoma City, OK 73106  
405-232-5507  
[www.upwardtransitions.org](http://www.upwardtransitions.org)

**LEGAL AID SERVICES OF OKLAHOMA**  
1-888-534-5243  
[www.legalaidok.org](http://www.legalaidok.org)

**HEARTLINE**  
2-1-1

**VOLUNTEERS OF AMERICA**  
9605 E. 61st Street  
Tulsa, OK 74133  
918-307-1500  
[www.voa.org](http://www.voa.org)

United Way  
Partner Agency



## SUPPORTIVE SERVICES FOR VETERAN FAMILIES PROGRAM

Promoting Housing Stability for  
Oklahoma's Veteran Families

**Goodwill**   
Industries of Central Oklahoma 

405-236-4451  
[www.okgoodwill.org](http://www.okgoodwill.org)



# ABOUT SSVF

The purpose of the Supportive Services for Veteran Families Program (SSVF) is to provide supportive services to very low-income Veteran families who are homeless or at risk for becoming homeless.

Through SSVF homelessness prevention and rapid re-housing services, veteran households will be supported in maintaining long-term housing stability.

# HOW IT WORKS

Centralized intake provided by **HeartLine**.

**Legal Aid Services of Oklahoma** will provide all legal services for participants.

Representative payee services provided by **Volunteers of America of Oklahoma**.

Case management for participants will be provided by **Goodwill Industries of Central Oklahoma, Inc., The Homeless Alliance, City Rescue Mission, and Upward Transitions**.

Partners will allow for candidates to be screened, unmet needs accessed and identified, and support services provided at any of the four case management sites.

# SERVICES

## OUTREACH

SSVF partners participate in local job fairs, veteran organization events, community functions, and collaborates with additional veteran service providers to reach veterans.

## CASE MANAGEMENT

Program partners will provide case managers who will connect with participants and match unmet needs with resources both internally and externally. Follow up and retention services will also be available to participants to provide sustainability.

## LEGAL ASSISTANCE

Legal Aid Services of Oklahoma will provide each participant with individualized counseling services to help resolve housing barriers and assist with applying for public housing benefits.

## EMPLOYMENT COUNSELING

SSVF participants will have access to specialized employment training, job readiness assistance, individualized employment counseling, and skills assessment. Training offered will include: basic computer training, skills assessment and training, resume development, interview readiness, and job search assistance.

## ADDITIONAL SERVICES INCLUDE:

- Housing Barriers Assessment
- Emergency Housing Stability Assistance
- Temporary Financial Assistance
- Housing Counseling
- Rental Agreement Education
- VA Benefits Assistance and Counseling
- DHS Assistance and Counseling
- Landlord-Tenant Mediation
- Future Housing Stability Planning
- Referral to other services, including: health care, health insurance, education services, daily living services, personal financial planning services, transportation services, income support services, and child care services.



Homeless veterans who were discharged from the U.S. military or released under conditions other than dishonorable are eligible for the program.

# Healthcare for Re-Entry Veterans (HCRV)



Tony Kirksey, LCSW

Phone :405-456-1762

Email: [Anthony.Kirksey2@va.gov](mailto:Anthony.Kirksey2@va.gov)

# Oklahoma Works / The Oklahoma Employment Security Commission Workforce



“As Veterans serving Veterans, our mission is to insure Veterans Priority of Services throughout OESC, along with offering our Veterans and the transitioning service members with the proper resources and services to succeed in the 21st Century workforce. We pledge our utmost to protect their employment rights, maximize their employment opportunities, and meet the labor market demands with qualified veteran employees.”

**Oklahoma Employment Security Commission**  
**Workforce Oklahoma**

## Directory of Veterans Program Representatives

Please note that these representatives position description requirements have dramatically changed based on U.S. Department of Labor policy.

- (#1) **Local Veterans Employment Service Representatives (LVER)** *conduct outreach services to employers with no Workforce Office Veteran services.*
- (#2) **Disabled Veterans Outreach Program Specialists (DVOP)** *provide intensive employment services to Veterans and Targeted Populations meeting criteria as having or supporting individuals identified with Significant Barriers to Employment.*
- (#3) **All other Veterans will be provided services in each Workforce Office by the Wagner-Peyser Employment Service (ES) Representatives.**

\* =Veterans' Program Rep available on Appointment Days

City / Address / Zip Code

Phone / FAX

Representative listed as either LVER or DVOP unless none is provided

Counties Served by this Vet Rep and/or By Appointment

---

**Ada** 1500 Hoppe Blvd, Ste 2 74820

Phone (580) 332-1533 FAX (580) 421-9265

Counties Served: Garvin and Pontotoc

**Altus** 1115 N Spurgeon 73521

Phone (580) 482-3262 FAX (580) 482-3284

**DVOP**(#2): **Sherrie Harris** Note: This position is full time DVOP.

Counties Served: Greer, Harmon, Jackson and Kiowa

**Ardmore** 2421 Autumn Run, Ste B 73401

Phone (580) 223-3291 FAX (580) 226-2730

**DVOP**(#2): **Catherine McBride** Note: This position is ½ time DVOP and ½ time ES.

Counties Served: Carter, Love and Murray

**Bartlesville** 210 NE Washington Blvd 74006

Phone (918) 331-4800 FAX (918) 333-3610

**LVER**(#1): **Kenneth Harbuck** Note: This position is ½ time DVOP and ½ time ES.

# Veteran Affairs Tribal Programs



✧ *Michael Gardener*, Native American Nurse

Navigator~ OKC-VAMC/ 405-456-3808

✧ *John Alley*, Medical Admin SPC Indian Health

Liaison~ JCMC / 918-577-4261

# Vet Centers



## ☞ Oklahoma City Vet Center

1024 N.W. 47th St. Suite B OKC, 73118 (405) 456- 5184

<http://www.va.gov/directory/guide/facility.asp?ID=5457>

## ☞ Tulsa Vet Center

14002 E. 21st St. Suite 200 Tulsa, OK 74134 (918) 628-2760

<http://www.va.gov/directory/guide/facility.asp?ID=5458>

## ☞ Cherokee Nation Vet Center

Tahlequah, OK 74465 (918) 453-5693

## ☞ Lawton/ Red River Vet Center

1016 S.W. C Street Lawton, OK 73501 (580) 585-5880

<http://www.va.gov/directory/guide/facility.asp?ID=5892>

☞ Each location accept walk-ins or appointments. Business hours are listed in the links.

Evening appointments are available

# *Did you know:*



Members who participated in these theaters are also **war zone eligible veterans: Merchant Marines-** Dec. 1941 to Aug. 1945, **Lebanon-** Aug. 1982 to Feb. 1984, **Grenada-** Oct. 1983 to Nov. 1983, **Panama-** Dec. 1989 to Jan. 1990, **Persian Gulf-** Aug. 1990 to..., **Somalia** Sept. 1992 to..., **Bosnia-**Nov. 1995 to Nov 2007, **Kosovo-** Mar. 1999 to..., **Op. Joint Endeavor, Op. Joint Guard,& Op. Joint Forge.**

# Suicide Prevention



- ☞ Suicide Prevention is consistently a priority of all organizations that provide amenities to service members, veterans, and family members. As mentioned in the introduction:
- ☞ Calls from Oklahoma veterans to the Veterans Crisis Line (affiliated with the National Suicide Prevention Lifeline) grew from **318** in 2007 to more than **1,680** in 2010.
- ☞ In Oklahoma, from **2004-2007**, **23%** (**466**) of all suicide victims were veterans, representing **76%** of all violent deaths among veterans. It is estimated that **22** Veterans die from suicide each day ( U.S. Veterans Affairs)
- ☞ One key resource that can help a veteran in crisis is a receptive call.

# Outside Resources



## ☞ Military Installations

- ☞ Family Advocacy-on base
- ☞ Judge Advocate General (JAG)
- ☞ Commanders, First Sergeants, On- Base Collegiate Programs

## ☞ Local Law Enforcement

## ☞ Community Support

- ☞ Wounded Warrior Program, Paralyzed Veterans of America
- ☞ Salvation Army etc.
- ☞ Woodring Wall of Honor and Veteran Park
- ☞ Blue Star Moms, Marine Corp League

# ODMHSAS



**OKLAHOMA - STATEWIDE**

**Oklahoma Department of Mental Health**

**Reachout National Hotline**

**Crisis & Information Line**

**24 hours / 7 days**

**1-800-522-9054**



NATIONAL

SUICIDE

PREVENTION

LIFELINE

1-800-273-TALK (8255)<sup>TM</sup>

[suicidepreventionlifeline.org](http://suicidepreventionlifeline.org)

**Learn the  
Warning  
Signs.**



## Veterans Crisis Line

 The Veterans Crisis Line connects Veterans in crisis and their families and friends with qualified, caring Department of Veterans Affairs responders through a confidential toll-free hotline, online chat, or text. Veterans and their loved ones can call **1-800-273-8255** and **Press 1**, [chat online](#), or send a text message to **838255** to receive confidential support 24 hours a day, 7 days a week, 365 days a year. Support for [deaf and hard of hearing](#) individuals is available.



**LAWTON**

**United Way Helpline, Inc.**

**24 hours / 7 days**

**(580) 355-7575**



**OKLAHOMA CITY**  
**Serving Central Oklahoma**  
**HeartLine, Inc.**  
**24 hours / 7 days**  
**(405) 848-CARE (2273)**



**PONCA CITY**  
**Helpline**  
**24 hours / 7 days**  
**(580) 765-5551**



**Tulsa Helpline**

**Helpline Tulsa**

**8am-6pm / Mon-Friday**

**9am-5pm / Saturday**

**(918) 836-HELP**

**(918) 836-4357**

# Resources By Dr. Brian Meyer



- ❧ Trauma and Recovery (1992), Judy Herman
- ❧ Treating Complex Traumatic Stress Disorders (2009), Christine Courtois and Julian Ford, eds.
- ❧ Treatment of Complex Trauma: A Sequenced, Relationship-Based Approach (2012), Christine Courtois, Julian Ford, and John Briere
- ❧ Treating Survivors of Childhood Abuse: Psychotherapy for the Interrupted Life (2006), Marylene Cloitre, Lisa Cohen, and Karestan Koenen

# Resources



- ❧ The Trauma Recovery Group: A Guide for Practitioners (2011), Michaela Mendelsohn, Judith Herman, Emily Schatzow, and Diya Kallivayalil
- ❧ Seeking Safety (1998), Lisa Najavits
- ❧ Skills Training Manual for Borderline Personality Disorder (1993), Marsha Linehan
- ❧ Motivational Interviewing, 3<sup>rd</sup> Ed. (2012), William Miller and Sam Rollnick

# Resources



- ☞ Trauma Focused-Cognitive Behavioral Therapy :  
<http://tfcbt.musc.edu>
- ☞ EMDR: <http://www.emdr.com> and  
<http://emdria.org>
- ☞ Seeking Safety: <http://www.seekingsafety.org>
- ☞ Dialectical Behavior Therapy: <http://www.behavioraltech.com>

# Resources



- ☞ Acceptance and Commitment Therapy: [www.act-for-anxiety-disorders.com](http://www.act-for-anxiety-disorders.com)
- ☞ International Society for Traumatic Stress Studies:  
<http://www.istss.org>
- ☞ [www.nadcp.org](http://www.nadcp.org)
- ☞ [www.ndci.org](http://www.ndci.org)
- ☞ [www.militaryfamily.org](http://www.militaryfamily.org)
- ☞ [www.justiceforvets.org](http://www.justiceforvets.org)

# Resources



- ❧ <http://www.motivationalinterview.org/>
- ❧ <http://www.motivationalinterview.org/clinical/METDrugAbuse.PDF>
- ❧ Motivational Enhancement Therapy Manual (1994), NIH Pub. No. 94-3723. Order from <http://pubs.niaaa.nih.gov/publications/match.htm>.
- ❧ <http://mid-attc.org/accessed/mi.htm>

# Online and Telephone Resources

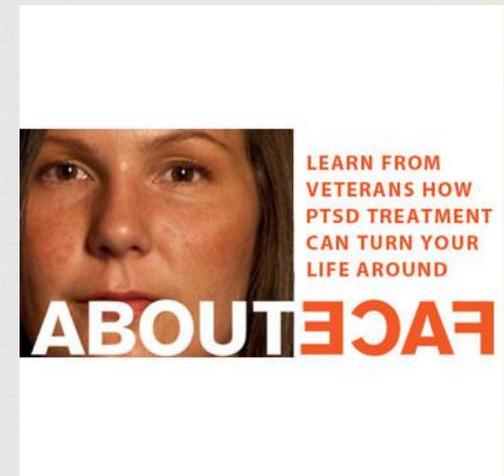


**Veterans Crisis Line**  
1-800-273-8255 PRESS 1

**IT'S YOUR CALL**

Confidential help for  
Veterans and their families

• • • • Confidential chat at [VeteransCrisisLine.net](http://VeteransCrisisLine.net) or text to **838255** • • • •



LEARN FROM  
VETERANS HOW  
PTSD TREATMENT  
CAN TURN YOUR  
LIFE AROUND

**ABOUT FACE**



**MAKE THE CONNECTION**  
Shared experiences and support for Veterans

Connect on Facebook YouTube

1-800-273-8255 Search Site

Connect to: Who You Are Life Events & Experiences Video Gallery Signs & Symptoms Conditions Resources & Support

**WELCOME TO MAKE THE CONNECTION**

Connecting Veterans and their family and family members with information, resources, and solutions to issues affecting their lives.

**CUSTOMIZE THIS SITE FOR YOU**

I am:  MALE  FEMALE

I served during:

I served in:

I was exposed to combat:  YES  NO

**CUSTOMIZE NOW** Share This

# Online Resources



☞ Self-assessment Mental Health screening

<http://www.militarymentalhealth.org/>

☞ Computer-based Problem-solving therapy

<http://startmovingforward.t2.health.mil/>

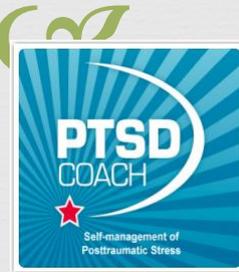
☞ Wellness resources

<http://afterdeployment.t2.health.mil/>

# Self-Help Mobile Applications

<http://www.t2health.org/mobile-apps>

☞ PTSD Coach



☞ T2 MoodTracker



☞ Breathe 2 Relax



☞ Tactical Breather



☞ LifeArmor (includes family section)



# Self-Help Mobile Applications

<http://www.t2health.org/mobile-apps>



☞ mTBI Pocket Guide



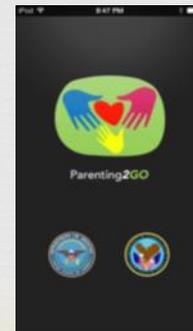
☞ Concussion Coach



☞ Biofeedback



☞ Parenting2Go



# Self-Help Mobile Applications



Positive Activity Jackpot



<http://www.militarymentalhealth.org/articles/media/>

Virtual Hope Box



Provider Resilience

More to come!



# Mobile Applications That Assist Psychotherapy

☞ PE Coach



☞ CPT Coach



☞ CBT-I Coach



☞ Mindfulness Coach



☞ ACT Coach



# Resources



- ❧ [www.nadcp.org](http://www.nadcp.org)
- ❧ [www.ndci.org](http://www.ndci.org)
- ❧ [www.militaryfamily.org](http://www.militaryfamily.org)
- ❧ [www.justiceforvets.org](http://www.justiceforvets.org)
- ❧ <http://www.apa.org/about/gr/issues/military/military-culture.pdf>
- ❧ Swain, S. (2013) Military Competency. Milspec Advisory Group
- ❧ Hsu, J. (2010) Overview of military culture. VA Palo Alto Health Care System.
- ❧ Van Dyne, L. Ang, S., Livermore, D. (2009). Cultural intelligence: A pathway for leading in a rapidly globalizing world. In K.M. Hannum, B. McFeeters, & L. Booyesen (Eds.), *Leadership across differences: Cases and perspectives*. San Francisco, CA: Pfeiffer

# Resources



- ❧ [www.nadcp.org](http://www.nadcp.org)
- ❧ [www.ndci.org](http://www.ndci.org)
- ❧ [www.justiceforvets.org](http://www.justiceforvets.org)
- ❧ [www.va.gov](http://www.va.gov)
- ❧ <http://www.ncsc.org/Topics/Problem-Solving-Courts/Veterans-Court/Resource-Guide.aspx>
- ❧ O'Connor, J. (2013) How to build a mentoring program for your veteran treatment court. Buffalo Veteran Treatment Court.
- ❧ Moore, E. (2012) A mentor in combat veterans court: Observations and challenges. National Center for State Courts.
- ❧ Stiner, M. (2012) Veterans service organizations in veterans treatment courts.

# Resources



☞ [www.va.gov](http://www.va.gov)

☞ [www.ndci.org](http://www.ndci.org)

☞ [www.nadcp.org](http://www.nadcp.org)

☞ [www.justiceforvets.org](http://www.justiceforvets.org)

☞ Stiner, M. (2012) Veterans service organizations in veterans treatment courts.

☞ Stiner, M. (2012) State departments/ commissions of veterans affairs.

# Resources



- ❧ [www.nacvso.org](http://www.nacvso.org)
- ❧ [www.drugcourtonline.org](http://www.drugcourtonline.org)
- ❧ [www.justiceforvets.org](http://www.justiceforvets.org)
- ❧ [www.va.org](http://www.va.org)
- ❧ [www.ndci.org](http://www.ndci.org)
- ❧ [www.nadcp.org](http://www.nadcp.org)
- ❧ [www.amvets.org](http://www.amvets.org)
- ❧ Stiner, M. (2012) Veterans service organizations in veterans treatment courts.
- ❧ Stiner, M. (2012) State departments/ commissions of veterans affairs.

Kerry L. Mucker II, M.A.

Specialty Courts Veterans Liaison

[kerry.mucker@odmhsas.org](mailto:kerry.mucker@odmhsas.org)

(405) 522-8020

(405) 365-7549

[www.ODMHSAS.org](http://www.ODMHSAS.org)



Oklahoma Department of Mental Health and Substance Abuse Services

*Recovery is Reality in Oklahoma*

**Thank you  
for your  
time!**