

Essential Veteran Resources For Specialty Courts



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Specialty Courts Veterans Liaison



Overview

OK Specialty Courts

VIP Initiative

Veterans Resources



Specialty Courts in Oklahoma

Veterans Specifics



Target Population: Oklahoma has a significant number of veterans relative to its overall population. The 2010 Census identifies 12.5% of the state's population as veterans compared with 9.9% nationally. Additionally, the state is home to two Army bases, three Air Force bases, and one Coast Guard Institute. More than 47,000 active service members now reside in Oklahoma. The state now sees the effects of these redeployments in substance abuse treatment needs, criminal justice involvement, and increasing suicide rates.

- ❧ 81% of justice-involved veterans had a substance abuse issue prior to incarceration.
- ❧ Calls from Oklahoma veterans to the Veterans Crisis Line (affiliated with the National Suicide Prevention Lifeline) grew from 318 in 2007 to more than 1,680 in 2010.
- ❧ In Oklahoma, from 2004-2007, 23%, (466) of all suicide victims were veterans, representing 76% of all violent deaths among veterans.
- ❧ In 2010, nearly 1,200 veterans and active service personnel received substance abuse treatment services and 3,363 received mental health services through ODMHSAS.

Community Reintegration

Oklahoma - Dependent Data

81,034

Total # of dependents for all activated Service members¹

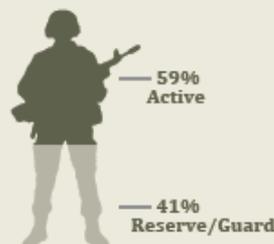


Service Members Deployed from 9/11/01 to 9/30/13¹

United States
2,583,437

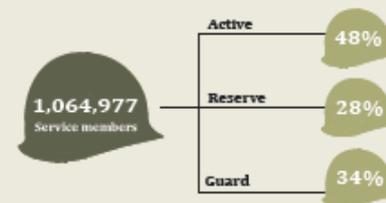


Oklahoma
33,086



Multiple Deployments

44% have served multiple deployments since 9/11¹



Oklahoma Veteran Population*

Total	342,816
Gulf War Era	102,923
Vietnam Era	121,259
Korean Conflict	33,486
World War II	19,505
Female	35,323
Male	307,493

* Veteran Population Model as of 9/30/2012



96% of Veterans already in the VA system expressed interest in services to help with readjustment to civilian life.⁵



At least one-third reported divorce, dangerous driving, increased substance use, and increased anger control problems since deployment.⁶

Spouse Abuse²

Incidents per 1000

2008	9.4
2010	11.2
2012	11.4



Data does not estimate total amount of domestic abuse in military Families. Incidents reflect data reported to DoD's Family Advocacy Program.



It is estimated that 22 Veterans die from suicide each day.⁴

Child Abuse²

Incidents per 1000

2008	4.8
2010	5.7
2012	6.1

30% of all deployed Service members experience TBI, PTSD or depression when back home, 5% suffer from all three.⁷



50% of all deployed Service members are parents.

48% of those Service members who are parents have been deployed at least twice.

Larger numbers of Families are in need of reintegration support. "A successful national response will depend on our capacity to build and maintain partnerships among military and civilian leaders, clinicians, researchers, and community systems of care."⁸

Divorce or Breakup

- 19.2% Marine Corps
- 19% Army
- 17.9% Navy
- 17.6% Coast Guard
- 14.6% Air Force



The risk of divorce increases with longer and multiple deployments.

17.7% of active duty military personnel experienced the stress of divorce or breakup in a 12-month period.⁹

¹U.S. DoD Defense Manpower Data Center Dependent Data as of August 2012. Deployment Data as of September 2013. Multiple Deployment Data as of June 2012.

²U.S. Department of Defense Family Advocacy Program FY 2012 Report. (2013).

³2011 Health Related Behaviors Survey of Active Duty Military Personnel. Department of Defense. (February 2013).

⁴Suicide Data Report, 2012. Department of Veterans Affairs. [Kemp, R Bossart.

⁵Psychiatric Services: Reintegration Problems and Treatment Interests Among Iraq and Afghanistan Combat Veterans Receiving VA Medical Care. (June 2010).

⁶How Wartime Military Service Affects Children and Families. P. Lester, & E. Flake. (2013).

⁷Military Caregivers. Cornerstones of Support for Our Nation's Wounded, Ill, and Injured Veterans. Rand Corporation. T. Tanielian et al (2013).

History of Women in the Military



- ❧ 1973, conscription ends and there are too few men in military (45,000 women serving)
- ❧ 1980 - number increased to 171,000 women serving
- ❧ In 1990's over 45,000 service women deployed in Desert Storm - increasing visibility of women in military
- ❧ 1994 - combat exclusion for Navy women lifted
- ❧ 1998 - women aviators allowed to fly in combat zones
- ❧ After 911 - women have made up 11% of the forces deployed in OEF, OIF, OND
- ❧ Over 213,000 women currently serve in active military, and 190,00 in the reserves
- ❧ Combat exclusion continues to be a debated topic



Oklahoma Veteran Justice Programs



Vet Docket

- ❧ Tulsa Veterans Mentor Treatment Court (J4V)
- ❧ Creek County Veterans Court
- ❧ Rogers County Veterans Courts
- ❧ Seminole County Veterans Court

Veteran Initiative

- ❧ Garfield County
- ❧ Muskogee County
- ❧ Pittsburg County
- ❧ Cleveland County
- ❧ Veterans Ingenuity Projects
 - ❧ 30+ programs
- ❧ *Oklahoma County Veterans Diversion Program

Veterans Initiative Project



Why target veterans?



A Few Essentials

☞ Motives that benefit veterans:

- ☞ Structure
- ☞ Loyalty
- ☞ Camaraderie
- ☞ Teamwork
- ☞ Self-reliance

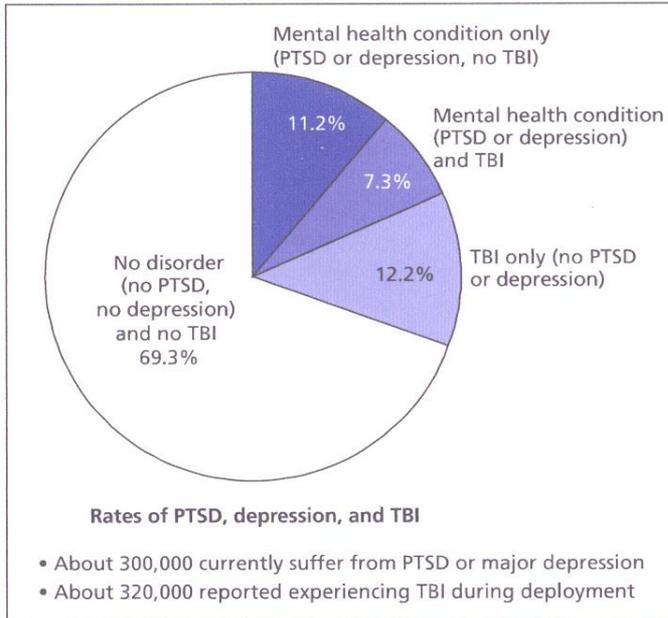
The Invisible Wounds of War



- ❧ Post-Traumatic Stress Disorders (PTSD)
- ❧ Traumatic Brain Injuries (TBI)
- ❧ Military Sexual Trauma (MST)
- ❧ Moral/ Soul Injury
- ❧ Other Service Hazards & Adjustment Disorders

Statistical Trends

Figure 1
An Estimated 31 Percent of Troops Returning from Iraq and Afghanistan Have a Mental Health Condition or Reported Experiencing a TBI



❧ PTSD has been correlated with 5 general types of criminal behavior:

- ❧ Drunk driving
- ❧ Weapons Charges
- ❧ Disorderly Conduct
- ❧ Drug Possession
- ❧ Assaults

How does it work?



- ❧ Judge
- ❧ Prosecutor
- ❧ Defense counsel
- ❧ Community Treatment provider
- ❧ Treatment Court Coordinator
- ❧ Community supervision representative
- ❧ Law enforcement
- ❧ Veterans Justice Outreach Coordinator
- ❧ Mentors & Mentor coordinator
- ❧ Veteran Service Organizations

A Heroes Perspective



Clarity in Military Culture

Military Culture?



- ❧ **Culture** is the way of life for a society. As such, it includes codes of :
 - ❧ *Manners, dress, language, religion, rituals, norms of behavior such as law and morality, and systems of belief as well as the arts and gastronomy.*
- ❧ **Cultural Competence** refers to an ability to interact effectively with people of different cultures.
- ❧ Developing cultural competence results in an ability to understand, communicate with, and effectively interact with people across cultures.

Oath of Enlistment



☞ I, , do solemnly swear that I will support and defend the Constitution of the United States against all enemies, foreign and domestic; that I will bear true faith and allegiance to the same; and that I will obey the orders of the President of the United States and the orders of the officers appointed over me, according to regulations and the Uniform Code of Military Justice.
(Optional) So help me God.

☞ Oath initiated 14 June 1775

Noticeable vs. Social Norms



☞ Uniform

☞ Ranks

☞ Laws

☞ Tactical Services

☞ Branch Distinctions

☞ Professionalism

☞ Military Bearing

☞ Warriors Ethos

Clarity in Military Culture



- ∞ Numerous Sub cultures
- ∞ Mission based roles
- ∞ Combat vs. Support
- ∞ Deployed
- ∞ Generational Differences
- ∞ Why you join
- ∞ Collectivistic vs. Individualistic



RISK
FACTORS
POST
MILITARY
DISCHARGE:

- ISOLATION
- RELATIONSHIP PROBLEMS
- UNEMPLOYMENT
- FINANCIAL PROBLEMS
- ADDICTION
- HOMELESSNESS
- DOMESTIC VIOLENCE
- LEGAL ISSUES
- INCARCERATION
- SUICIDE
- OTHERS

Transitional Challenges



Combat-Zone

- ☞ Cohesion with buddies
- ☞ Accountability and control
- ☞ Targeted aggression
- ☞ Tactical awareness
- ☞ Lethally armed
- ☞ Emotional control
- ☞ Non-defensive driving
- ☞ Discipline and obeying orders

Home-Zone

- ☞ Withdrawal from others
- ☞ Lack of control
- ☞ Inappropriate aggression
- ☞ Hyper vigilance
- ☞ "Locked and loaded" at home
- ☞ Detached and uncaring
- ☞ Aggressive driving
- ☞ Giving orders leads to conflict (no clear "chain of command")

RESERVE & GUARD PERSONNEL



Post Deployment Stress

- ❧ Job may no longer be available
- ❧ May experience a reduction in income
- ❧ Transition of health care or loss of health coverage
- ❧ Loss of unit/military support system for the family
- ❧ Variants of deployments
- ❧ Lack of follow up/observation by unit commanders to assess needs



Responsive Home Front



- ☞ Acknowledging important skills learned during military service
- ☞ Honoring important relationships while in the service
- ☞ Moving toward identity integration
- ☞ Allowing for discussions of increased engagement with chosen values through greater awareness of cultural norms and flexibility in enacting them



How to ask & how to not to ask?

Bottom Four Questions

- ❧ Do you have PTSD?
- ❧ Have you been to Iraq?
- ❧ How was it?
- ❧ Did you shoot at anyone?

Top Four Questions

- ❧ Did you serve in the US Military?
- ❧ What service branch were you in?
- ❧ What did you do in the military?
- ❧ How can I connect you to services?

How do you interact with Veterans?



- ❧ How do you ID a Veteran?
- ❧ What may be triggers for combat veterans
- ❧ Where do you send them for help?
- ❧ What tools do you have?
- ❧ What tools can you develop?
- ❧ What do you ask them?



Veteran Service Organizations



Fleeting Overview

The Department of Veterans Affairs (VA)

❧ Veterans Health Administration (VHA)

- ❧ All Health care services

- ❧ Medical Centers, Ambulatory Care & Community Based Outpatient Clinics

❧ Veteran Benefits Administration (VBA)

- ❧ All VA Benefits - VA Regional Offices

- ❧ Compensation & Pension, GI Bill, Home Loans, etc.

❧ National Cemetery Administration (NCA)

- ❧ National and State Veterans Cemeteries

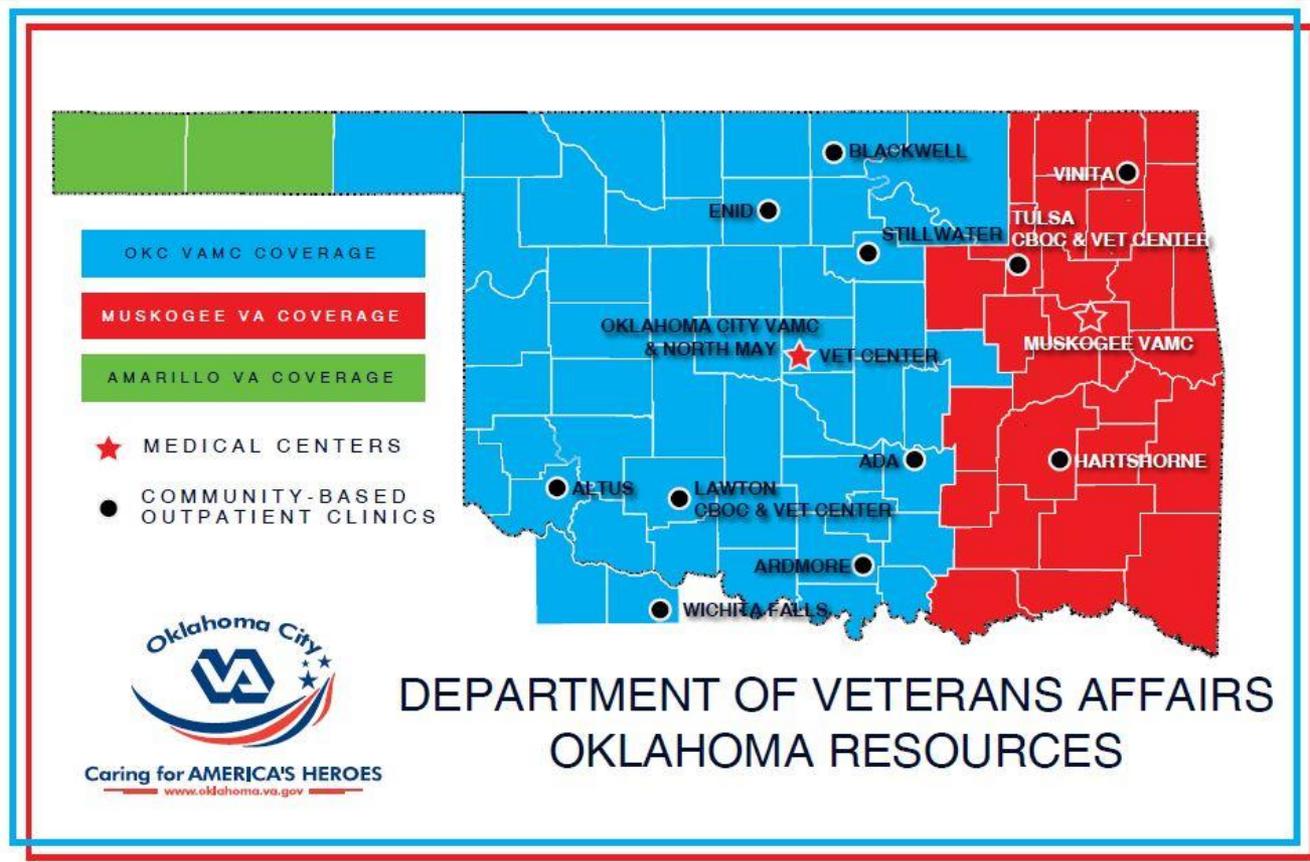
- ❧ Headstones , Markers & Presidential Memorial Certificates

Distinctions between the VA & VSO'S

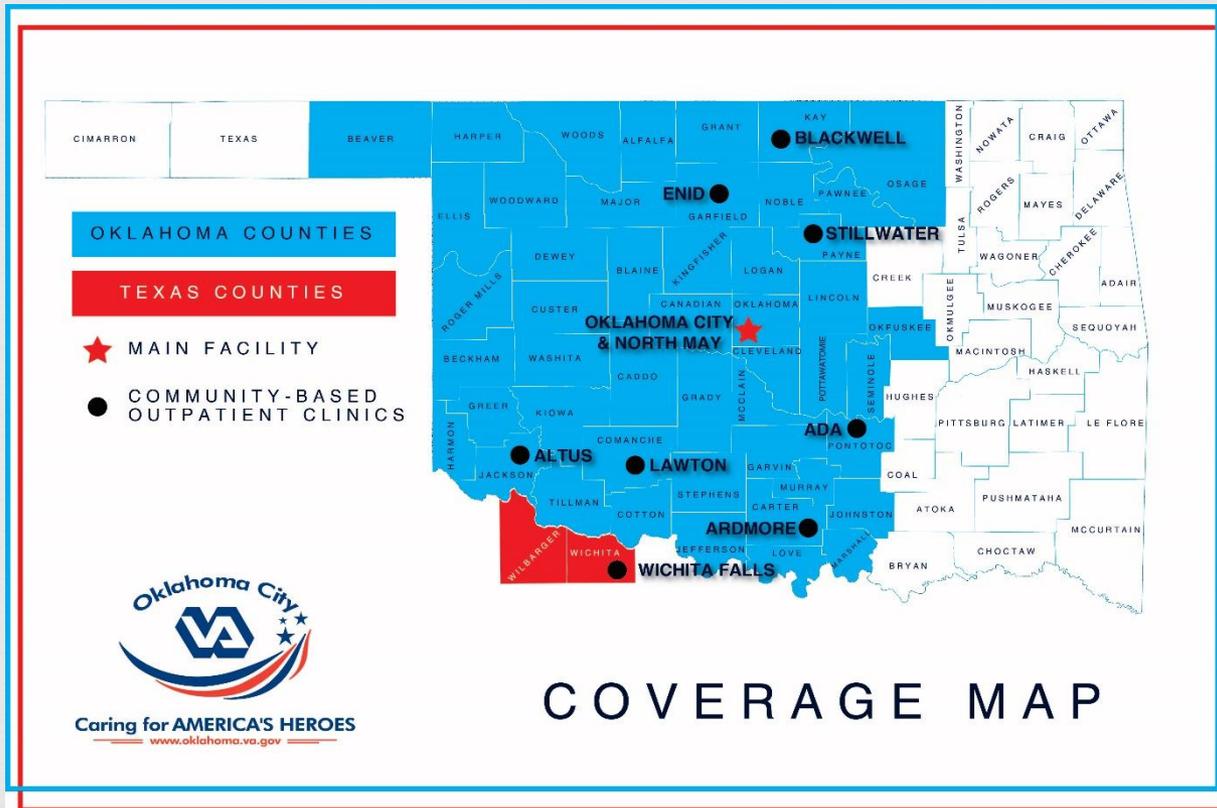


- ❧ The Veterans Health Administration (VHA) provides health care and clinics. To understand more how the Veterans Health Administration determine eligibility click here <http://www.va.gov/healthbenefits/apply/veterans.asp> .
- ❧ The Veteran Benefit Administration (VBA) provides compensations, pensions & educational benefits. To understand more how the Veteran Benefit Administration determine eligibility click here <http://www.benefits.va.gov/benefits/>
- ❧ The National Cemetery Administration (NCA) provides national and state cemeteries, headstones and markers. To understand more how the National Cemetery Administration determine eligibility click here <http://www.cem.va.gov/>

Department of Veterans Affairs Oklahoma Resources



Veterans Affairs Catchment Region



Veteran Justice Outreach National Initiative



“The purpose of the VJO Initiative is to avoid unnecessary criminalization of mental illness and extended incarceration among Veterans by ensuring that eligible Veterans in contact with the criminal justice system have access to VHA Services.”

Veterans Justice Outreach Program



☞ CFR Title 38 § 14.626 Purpose.

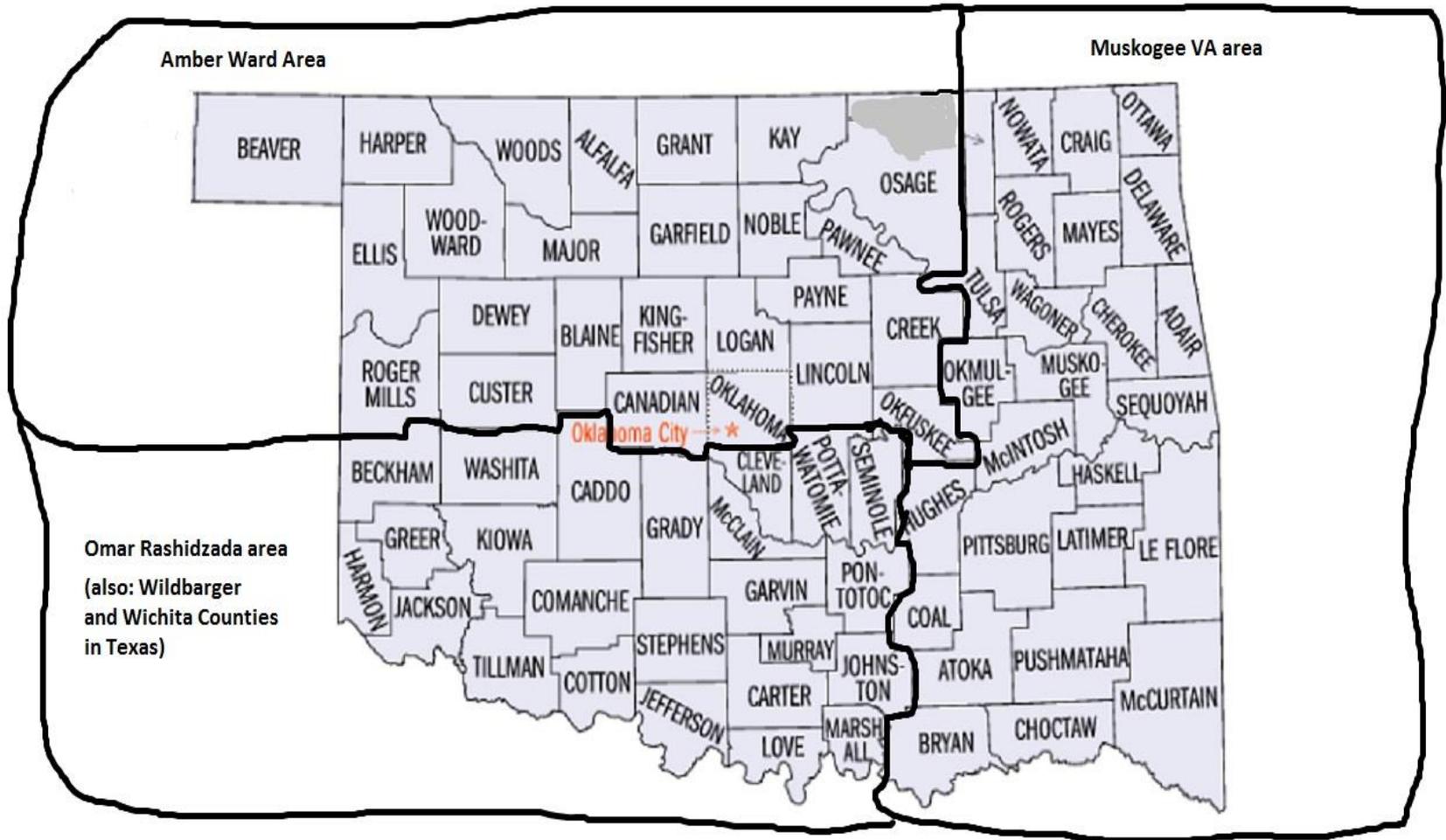
The purpose of the regulation of representatives, agents, attorneys, and other individuals is to ensure that claimants for Department of Veterans Affairs (VA) benefits have responsible, qualified representation in the preparation, presentation, and prosecution of claims for veterans' benefits.

[[73 FR 29870](#), May 22, 2008]

Veterans Justice Outreach (VJO) Program

- ⌘ Outreach, Assessments, case management for justice-involved Veterans in local courts or jails.
- ⌘ Veteran Identification
- ⌘ Assistance in eligibility and enrollment
- ⌘ Continued monitoring and consultation
- ⌘ Hand-off to VA and community service providers





Amber Ward Area

Muskogee VA area

Omar Rashidzada area
(also: Wildbarger
and Wichita Counties
in Texas)

Veteran Justice Outreach Specialists (VJO)

☞ Amber Ward, LCSW

Contact Information:

Phone: 405-456-1761

Email: Amber.Ward@va.gov

☞ Omar Rashidzada, LCSW

Contact information:

Phone: 405-456-3010

Email: Omar.rashidzada@va.gov

Veteran Justice Outreach Specialists (VJO)

☞ Paula Wilcox (VJO)

paula.willcox@va.gov

☞ Doug McCormick

Readjustment Counseling Therapist Veterans

Treatment Court Liaison

(918) 610-2000

douglas.mccormick@va.gov

Oklahoma Department of Veterans Affairs



http://www.ok.gov/odva/ Department of Veterans Aff... x

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DEPARTMENT OF VETERANS AFFAIRS

PARTNERS IN VETERANS SERVICES

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- About ODVA
- Oklahoma Veterans Benefits
- Federal Veterans Benefits
- Related Links

Financial Assistance Program

Veteran Service Representative Itineraries

The state veterans program administered by the Oklahoma Department of Veterans Affairs under the direction of the Oklahoma Veterans Commission as the controlling board, provides a complete service to the State's veterans. This service includes nursing care, financial assistance in emergencies, and field service counseling in the filing of claims for U.S. Department of Veterans Affairs and state benefits.

Oklahoma is one of the top two states in the nation with seven veterans centers providing intermediate to skilled nursing care for its veterans. These centers are located in Ardmore, Claremore, Clinton, Lawton, Norman, Sulphur, and Talihina.

The Oklahoma Department of Veterans Affairs also has a Claims and Benefits Division. This division has offices at the V.A. Regional Office in Muskogee; V.A. Medical Center, Oklahoma City; V.A. Medical Center, Muskogee; V.A. Outpatient Clinic, Tulsa; and the Lawton/Fort Sill Oklahoma Veterans Center. For further convenience of Oklahoma's veterans, the Claims and Benefits Division has Veterans Service Representatives who travel on an itinerant basis offering assistance in all counties throughout the state.

- Schedules may be obtained by this link: [Veterans Service Representatives' Itineraries](#)
- For questions about claims and benefits, please call toll free (888) 655-2828

Claims & Benefits

State Accrediting Agency

Veterans Service Organizations

1-800-273-TALK (8255)

Oklahoma Honor Flights

Agency Hotline Toll Free (855) 701-ODVA(6382) or Locally at (405) 521-4934

Military Warriors Support Foundation

Related Topics

DEPARTMENT OF VETERANS AFFAIRS

[About ODVA](#)[Oklahoma Veterans Benefits](#)[Federal Veterans Benefits](#)[Related Links](#)

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Find a Veteran Service Representative



Northwest Region

Area 0

- Guthrie | Midwest City | Oklahoma City

Area 1

- Beaver | Guymon | Salling | Shattuck | Woodward

ODVA Link: <http://www.ok.gov/odva/>

Area 3

- Alva | Enid | Fairview | Kingfisher | Medford

Northeast Region

Area 4

- Bartlesville | Cleveland | Pawhuska | Ponca City | Stillwater

Area 5

- Jay | Miami | Tulsa | Tahlequah | Vinita

Southeast Region

Area 6

- McAlester | Poteau | Sallisaw | Talihina

South Central Region

Area 7

- Atoka | Antlers | Durant | Hugo | Idabel

Area 8

- Ada | Holdenville | Norman | Seminole | Shawnee

Southwest Region

Area 9

- Chickasha | Duncan | El Reno | Lawton

South Central - Area 8

Covering the following counties: Cleveland, Garvin, Hughes, McClain, Murray, Oklahoma, Pontotoc, Pottawatomie and Seminole
Veteran Service Representative: Randy Sherman, 918-397-2560

City/County	Day/Time	Week(s)	Location	Phone
Seminole, Seminole County	Monday, 9 a.m.-noon	1-4	Workforce Oklahoma office, 229 N. 2nd St.	405-382-4670
Holdenville, Hughes County	Monday, 1-3 p.m.	1-4	Workforce Oklahoma Office, 115 Rodgers Dr.	405-379-5452
NA	Monday, 8 a.m.-4:30 p.m.	5	Area Outreach	NA
Shawnee, Pottawatomie County	Tuesday, 8:30 a.m.-4 p.m.	1-4	Workforce Oklahoma office @ Gordon Cooper Tech Center, 2 John C. Bruton Blvd.	405-275-7800
NA	Tuesday, 8 a.m.-4:30 p.m.	5	Area Outreach	NA
Muskogee, Muskogee County	Wednesday, 9:30 a.m.-3 p.m.	1-4	Muskogee VARO, 125 S. Main	918-781-7766
NA	Wednesday, 8 a.m.-4 p.m.	5	Area Outreach	NA
Ada, Pontotoc	Thursday, 9:30 a.m.-3 p.m.	1-4	Workforce Oklahoma office, 1500 Hoppe Blvd., Suite 2	580-332-1533
NA	Thursday, 8 a.m.-4 p.m.	5	Area Outreach	NA
Okemah, Okfuskee County	Friday, 9 a.m.-3 p.m.	Each	County Court House, 209 N. 3rd St.	405-623-1724

Veteran Service Organizations

- ❧ *American Legion*
- ❧ **AMVETS** (**American Veterans**)
- ❧ *Disabled American Veterans*
- ❧ *Marine Corps League*
- ❧ *National Association for Black Veterans* (**NABVETS**)
- ❧ *Veterans of Foreign Wars* (**VFW**)
- ❧ *Vietnam Veterans of America*



❧ *Not Limited To This List*

Veteran Service Officers

Role of Service Officers

- ❧ Provide ongoing education on local, state and federal benefits for Participants and dependents, including, but not limited to health, education, training, VA disability compensation and/or pension.
- ❧ Advocate on behalf of the Participants with the Veterans Benefit Administration (VBA) and VHA regarding veterans' benefits, VA disability compensation, and/or pension.
- ❧ Assist the Participants with completing initial VA disability compensation claims, current claims or appeals of denied claims.



Service Officer Requirements



- ❧ Be accredited by VA to represent veterans in VA claims. See requirements in 38 Code of Federal Regulations 14.626-14.637.
- ❧ Adhere to all of the Veterans Initiative Courts program policies and procedures.
- ❧ Commit to participation for a length of service as required by the court.
- ❧ Complete the required initial training as specified by the court prior to participation in the Veterans Initiative program.
- ❧ Participate in any required additional training as required by the court.

HUD- VASH



☞ The HUD-VASH program is a long term intensive case management program for homeless veterans. HUD-VASH is a united agreement amongst the Department of Housing and Urban Development and VA. HUD provides housing assistance through its Housing Choice Voucher Program (Section 8) that allows homeless veterans to rent privately owned housing. The VA offers eligible homeless veterans clinical and supportive services through its health care system. There are two VA Homeless programs that service Oklahoma; the OKC-VAMC

<http://www.oklahoma.va.gov/services/homeless/> & the Homeless Alliance, and the Oklahoma Northeastern regional partners <http://mhaok.org/what-we-do/housing/housing-options/> etc. & VA facilities (see attachments & catchment region- Blue represents region OKC VAMC/ White represents the Tulsa VA & Jack C. Montgomery catchment region). Click this link for eligibility criteria http://www.va.gov/homeless/hud-vash_eligibility.asp or call 1-877-424-3838.

Health Care for Homeless Veterans: Other Programs

Veterans Justice Outreach (VJO) program will identify, outreach, educate and serve legally involved Veterans. Through collaboration with local courts and jails, the VJO works with Veterans, their family members, and sometimes their attorneys to identify Veterans engaged in our legal system, reach out to them even when incarcerated and educate them on VA benefits.

Vocational Development program provides case management, life skills, job preparation training, and direct career placement into the community for homeless Veterans or Veterans at risk of homelessness.

Homeless Substance Use Disorder Specialist provides case management and supportive therapy to homeless Veterans in the community. This worker provides Social Work interventions for individuals, families and groups. Specialist acts as a liaison with community agencies and coordinates community-based services including referral to or from VA programs, government programs, and community agency programs.

Stand Down - Annual event where numerous community agencies gather to provide resources and services to homeless Veterans to assist with ending homelessness.

Bus Tokens - Given as needed for job searches or medical appointments.

Contact Information

Muskogee VA Medical Center
1011 Honor Heights Dr
Muskogee, Oklahoma 74401
918-577-3000
Toll Free: 1-888-397-8387

Tulsa VA Outpatient Clinic
10159 E 11th Street, Ste 115
Tulsa, OK 74128
918-610-2047
Toll Free: 1-888-398-8387

Hartshorne VA Outpatient Clinic
1429 Pennsylvania Ave
Hartshorne, OK 74547
888-878-1598

Vinita VA Outpatient Clinic
269 S 7th St
Vinita, OK 74301
918-713-5400



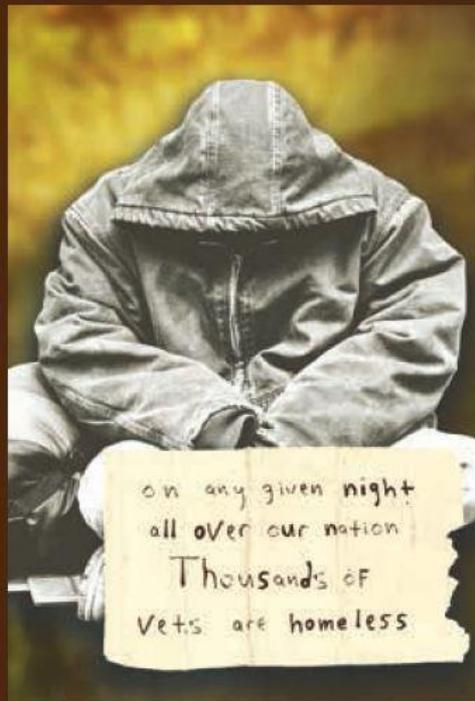
Jack C. Montgomery
**VETERANS AFFAIRS
MEDICAL CENTER**

"Excellence Starts Here"

1011 Honor Heights Dr
Muskogee, Oklahoma 74401
Phone: 918-577-3000
Toll Free: 1-888-397-8387
www.muskogee.va.gov



Homelessness Among Our Veterans



Supportive Programs for Veterans



**VA
HEALTH
CARE** Defining
EXCELLENCE
in the 21st Century

1-877-4AID-VET

Struggles of the Homeless Veteran

Are you dealing with:
Unemployment
Feeling sad or anxious
Drug or Alcohol misuse
Medical problems



Homelessness is an adverse consequence of varied life struggles. The Jack C. Montgomery VA Homeless Program team can help guide you to live the life you desire.

The VA Wants to End Homelessness Among Our Veterans

"Caring for Veterans is a calling, and our first commitment is to provide them and their families the timely, quality care and benefits they have earned and deserve through their service to our Nation."

Robert A. McDonald

Secretary of the Department of Veterans Affairs

"We're not going to be satisfied until every Veteran who has fought for America has a home in America."

Barack Obama

44th President of the United States of America



The HUD-VASH Program is a cooperative effort between the Housing and Urban Department and the Department of Veterans Affairs aimed at providing supportive housing assistance

to homeless Veterans and their families. To be eligible for this program, the Veteran must be currently homeless or imminently homeless (documented as being homeless within 14 days), meet financial eligibility guidelines established by HUD for the region, have a case management need and be willing to participate in on-going case management services.

This innovative project promotes a team approach to ending homelessness: the Veteran works with their public housing authority case worker and their VA case manager to actively address the issues that impaired his/her ability to maintain stable housing. In turn, the VA offers case management support and community resources to actively address those issues and the public housing authority offers rental assistance in the selected, eligible unit chosen by the Veteran. The encompassing goal is to help the Veteran obtain AND maintain stable housing for his/her household.

	<p>Yale Apartments Located in Tulsa, Yale Apartments provide transitional living for Veterans who have a mental health diagnosis. Veterans can reside at Yale Apartments for 30-90 days.</p>
	<p>Bryce House (Grant and Per Diem) Located in Tulsa, Bryce House is a 31-bed residential treatment center for male Veterans recovering from substance abuse. Supportive services are provided at the facility. Veterans can reside up to 24 months.</p>
	<p>Liberty House (Grant and Per Diem) Located in Tulsa, Liberty House is a transitional living facility for homeless male Veterans who are coming out of the prison system, in recovery from alcohol and drug use, and have a desire for recovery. Individualized supportive programs are offered.</p>
	<p>12 & 12, Inc. Located in Tulsa, 12 & 12 Inc. is one of the largest and most comprehensive substance use disorder treatment centers in northeastern Oklahoma. 30-90 days of housing and support are offered to female Veterans and men if beds are available.</p>

** If ineligible for SNAP Program, agree to pay up to \$200.00 per month to assist with food costs.*

	Yale Apart-	Bryce House	Liberty House	12 & 12, Inc.
Male only		■	■	
Female only				■
Be able to work, volunteer or attend school	■	■	■	■
Not be awaiting other housing placement		■	■	
Will be subject to program fees		■	■	
Mandatory savings account program			■	
Mental health diagnosis	■			
Substance Use Disorder or Co-Occurring Diagnosis		■	■	■
Willing to reside in a sober living environment	■	■	■	■
Have 30 days of sobriety		■		■
Be in recovery or have a desire for recovery		■	■	■
Be stable if on psychotropic medications	■	■	■	■
Willing to participate in case management	■	■	■	■
Agree to participate in the SNAP Program *			■	
Must not be a danger to themselves or others	■	■	■	■

SSVF Programs



- ❧ The Supportive Services for Veteran Families (SSVF) Program provides grants and technical assistance to community-based or nonprofit organizations to help veterans and their families. SSVF will assist very low-income veteran families residing in or transitioning to permanent housing. Grantees will provide a range of supportive services to eligible veteran families that are designed to promote housing stability. For example, <http://okgoodwill.org/uploads/SSVF%20BROCHURE.pdf> , <http://www.kibois.org/ssvf.html> , and the BRXX4Vets matthew.engelbach@tulsavtc.com are four of many community based SSVF programs that are located across our state. Together we can end veteran homelessness.

CHANGING THE LIVES OF OKLAHOMA'S VETERANS AND THEIR FAMILIES

For more information on Goodwill's Supportive Services for Veteran Families Program (SSVF), contact us:

Supportive Services for Veteran Families
Program Manager
Phone: 405-887-5710
Email: ssvf@okgoodwill.org

This brochure was funded by a grant from the United States Department of Veteran Affairs. The opinions, findings and conclusions stated herein are those of the author and do not necessarily reflect those of the United States Department of Veterans Affairs.



*Our mission is to enhance the quality of life
for individuals with disabilities and
disadvantages through the
Power of Work.*

PROGRAM PARTNERS

Under the Supportive Services for Veteran Families (SSVF) Program, Goodwill will join forces with **City Rescue Mission**, **The Homeless Alliance**, **Upward Transitions**, **Legal Aid Services of Oklahoma**, **HeartLine**, and **Volunteers of America** to provide services designed to promote housing stability for Oklahoma's veteran families.

THE HOMELESS ALLIANCE
1724 NW 4TH Street
Oklahoma City, OK 73106
405-415-8410
www.homelessalliance.org

CITY RESCUE MISSION
800 W. California Avenue
Oklahoma City, OK 73106
405-232-2709
www.cityrescue.org

UPWARD TRANSITIONS
1134 W. Main Street
Oklahoma City, OK 73106
405-232-5507
www.upwardtransitions.org

LEGAL AID SERVICES OF OKLAHOMA
1-888-534-5243
www.legalaidok.org

HEARTLINE
2-1-1

VOLUNTEERS OF AMERICA
9605 E. 61st Street
Tulsa, OK 74133
918-307-1500
www.voa.org

United Way
Partner Agency



SUPPORTIVE SERVICES FOR VETERAN FAMILIES PROGRAM

Promoting Housing Stability for
Oklahoma's Veteran Families

Goodwill 
Industries of Central Oklahoma 

405-236-4451
www.okgoodwill.org



ABOUT SSVF

The purpose of the Supportive Services for Veteran Families Program (SSVF) is to provide supportive services to very low-income Veteran families who are homeless or at risk for becoming homeless.

Through SSVF homelessness prevention and rapid re-housing services, veteran households will be supported in maintaining long-term housing stability.

HOW IT WORKS

Centralized intake provided by **HeartLine**.

Legal Aid Services of Oklahoma will provide all legal services for participants.

Representative payee services provided by **Volunteers of America of Oklahoma**.

Case management for participants will be provided by **Goodwill Industries of Central Oklahoma, Inc., The Homeless Alliance, City Rescue Mission, and Upward Transitions**.

Partners will allow for candidates to be screened, unmet needs accessed and identified, and support services provided at any of the four case management sites.

SERVICES

OUTREACH

SSVF partners participate in local job fairs, veteran organization events, community functions, and collaborates with additional veteran service providers to reach veterans.

CASE MANAGEMENT

Program partners will provide case managers who will connect with participants and match unmet needs with resources both internally and externally. Follow up and retention services will also be available to participants to provide sustainability.

LEGAL ASSISTANCE

Legal Aid Services of Oklahoma will provide each participant with individualized counseling services to help resolve housing barriers and assist with applying for public housing benefits.

EMPLOYMENT COUNSELING

SSVF participants will have access to specialized employment training, job readiness assistance, individualized employment counseling, and skills assessment. Training offered will include: basic computer training, skills assessment and training, resume development, interview readiness, and job search assistance.

ADDITIONAL SERVICES INCLUDE:

- Housing Barriers Assessment
- Emergency Housing Stability Assistance
- Temporary Financial Assistance
- Housing Counseling
- Rental Agreement Education
- VA Benefits Assistance and Counseling
- DHS Assistance and Counseling
- Landlord-Tenant Mediation
- Future Housing Stability Planning
- Referral to other services, including: health care, health insurance, education services, daily living services, personal financial planning services, transportation services, income support services, and child care services.



Homeless veterans who were discharged from the U.S. military or released under conditions other than dishonorable are eligible for the program.

Healthcare for Re-Entry Veterans (HCRV)



Tony Kirksey, LCSW

Phone :405-456-1762

Email: Anthony.Kirksey2@va.gov

Oklahoma Works / The Oklahoma Employment Security Commission Workforce



“As Veterans serving Veterans, our mission is to insure Veterans Priority of Services throughout OESC, along with offering our Veterans and the transitioning service members with the proper resources and services to succeed in the 21st Century workforce. We pledge our utmost to protect their employment rights, maximize their employment opportunities, and meet the labor market demands with qualified veteran employees.”

Oklahoma Employment Security Commission
Workforce Oklahoma

Directory of Veterans Program Representatives

Please note that these representatives position description requirements have dramatically changed based on U.S. Department of Labor policy.

- (#1) **Local Veterans Employment Service Representatives (LVER)** *conduct outreach services to employers with no Workforce Office Veteran services.*
- (#2) **Disabled Veterans Outreach Program Specialists (DVOP)** *provide intensive employment services to Veterans and Targeted Populations meeting criteria as having or supporting individuals identified with Significant Barriers to Employment.*
- (#3) **All other Veterans will be provided services in each Workforce Office by the Wagner-Peyser Employment Service (ES) Representatives.**

* =Veterans' Program Rep available on Appointment Days

City / Address / Zip Code

Phone / FAX

Representative listed as either LVER or DVOP unless none is provided

Counties Served by this Vet Rep and/or By Appointment

Ada 1500 Hoppe Blvd, Ste 2 74820

Phone (580) 332-1533 FAX (580) 421-9265

Counties Served: Garvin and Pontotoc

Altus 1115 N Spurgeon 73521

Phone (580) 482-3262 FAX (580) 482-3284

DVOP(#2): **Sherrie Harris** Note: This position is full time DVOP.

Counties Served: Greer, Harmon, Jackson and Kiowa

Ardmore 2421 Autumn Run, Ste B 73401

Phone (580) 223-3291 FAX (580) 226-2730

DVOP(#2): **Catherine McBride** Note: This position is ½ time DVOP and ½ time ES.

Counties Served: Carter, Love and Murray

Bartlesville 210 NE Washington Blvd 74006

Phone (918) 331-4800 FAX (918) 333-3610

LVER(#1): **Kenneth Harbuck** Note: This position is ½ time DVOP and ½ time ES.

Veteran Affairs Tribal Programs



☞ *Candy Fish Klump*, Native American Nurse

Navigator~ OKC-VAMC/ 405-456-3808

☞ *John Alley*, Medical Admin SPC Indian Health

Liaison~ JCMC / 918-577-4261

☞ *Bumer Gray*, Native American Program Coordinator~

JCMC / 918-577-3977

Vet Centers



☞ Oklahoma City Vet Center

1024 N.W. 47th St. Suite B OKC, 73118 (405) 456- 5184

<http://www.va.gov/directory/guide/facility.asp?ID=5457>

☞ Tulsa Vet Center

14002 E. 21st St. Suite 200 Tulsa, OK 74134 (918) 628-2760

<http://www.va.gov/directory/guide/facility.asp?ID=5458>

☞ Cherokee Nation Vet Center

Tahlequah, OK 74465 (918) 453-5693

☞ Lawton/ Red River Vet Center

1016 S.W. C Street Lawton, OK 73501 (580) 585-5880

<http://www.va.gov/directory/guide/facility.asp?ID=5892>

☞ Each location accept walk-ins or appointments. Business hours are listed in the links.

Evening appointments are available

Did you know:



Members who participated in these theaters are also **war zone eligible veterans: Merchant Marines-** Dec. 1941 to Aug. 1945, **Lebanon-** Aug. 1982 to Feb. 1984, **Grenada-** Oct. 1983 to Nov. 1983, **Panama-** Dec. 1989 to Jan. 1990, **Persian Gulf-** Aug. 1990 to..., **Somalia** Sept. 1992 to..., **Bosnia-**Nov. 1995 to Nov 2007, **Kosovo-** Mar. 1999 to..., **Op. Joint Endeavor, Op. Joint Guard,& Op. Joint Forge.**

Suicide Prevention



- ☞ Suicide Prevention is consistently a priority of all organizations that provide amenities to service members, veterans, and family members. As mentioned in the introduction:
- ☞ Calls from Oklahoma veterans to the Veterans Crisis Line (affiliated with the National Suicide Prevention Lifeline) grew from **318** in 2007 to more than **1,680** in 2010.
- ☞ In Oklahoma, from **2004-2007**, **23%** (**466**) of all suicide victims were veterans, representing **76%** of all violent deaths among veterans. It is estimated that **22** Veterans die from suicide each day (U.S. Veterans Affairs)
- ☞ One key resource that can help a veteran in crisis is a receptive call.

Outside Resources



❧ Military Installations

- ❧ Family Advocacy-on base
- ❧ Judge Advocate General (JAG)
- ❧ Commanders, First Sergeants, On- Base Collegiate Programs

❧ Local Law Enforcement

❧ Community Support

- ❧ Wounded Warrior Program, Paralyzed Veterans of America
- ❧ Salvation Army etc.
- ❧ Woodring Wall of Honor and Veteran Park
- ❧ Blue Star Moms, Marine Corp League

ODMHSAS



OKLAHOMA - STATEWIDE

Oklahoma Department of Mental Health

Reachout National Hotline

Crisis & Information Line

24 hours / 7 days

1-800-522-9054



NATIONAL

SUICIDE

PREVENTION

LIFELINE

1-800-273-TALK (8255)TM

suicidepreventionlifeline.org

**Learn the
Warning
Signs.**



❧ Veterans Crisis Line

❧ The Veterans Crisis Line connects Veterans in crisis and their families and friends with qualified, caring Department of Veterans Affairs responders through a confidential toll-free hotline, online chat, or text. Veterans and their loved ones can call **1-800-273-8255** and **Press 1**, [chat online](#), or send a text message to **838255** to receive confidential support 24 hours a day, 7 days a week, 365 days a year. Support for [deaf and hard of hearing](#) individuals is available.



LAWTON

United Way Helpline, Inc.

24 hours / 7 days

(580) 355-7575



OKLAHOMA CITY
Serving Central Oklahoma
HeartLine, Inc.
24 hours / 7 days
(405) 848-CARE (2273)



PONCA CITY
Helpline
24 hours / 7 days
(580) 765-5551



Tulsa Helpline

Helpline Tulsa

8am-6pm / Mon-Friday

9am-5pm / Saturday

(918) 836-HELP

(918) 836-4357

PRSS/Mentor Operations



To ensure that every participating veteran receives the services they require by helping them navigate the system and to act as a mentor, advocate, and ally.

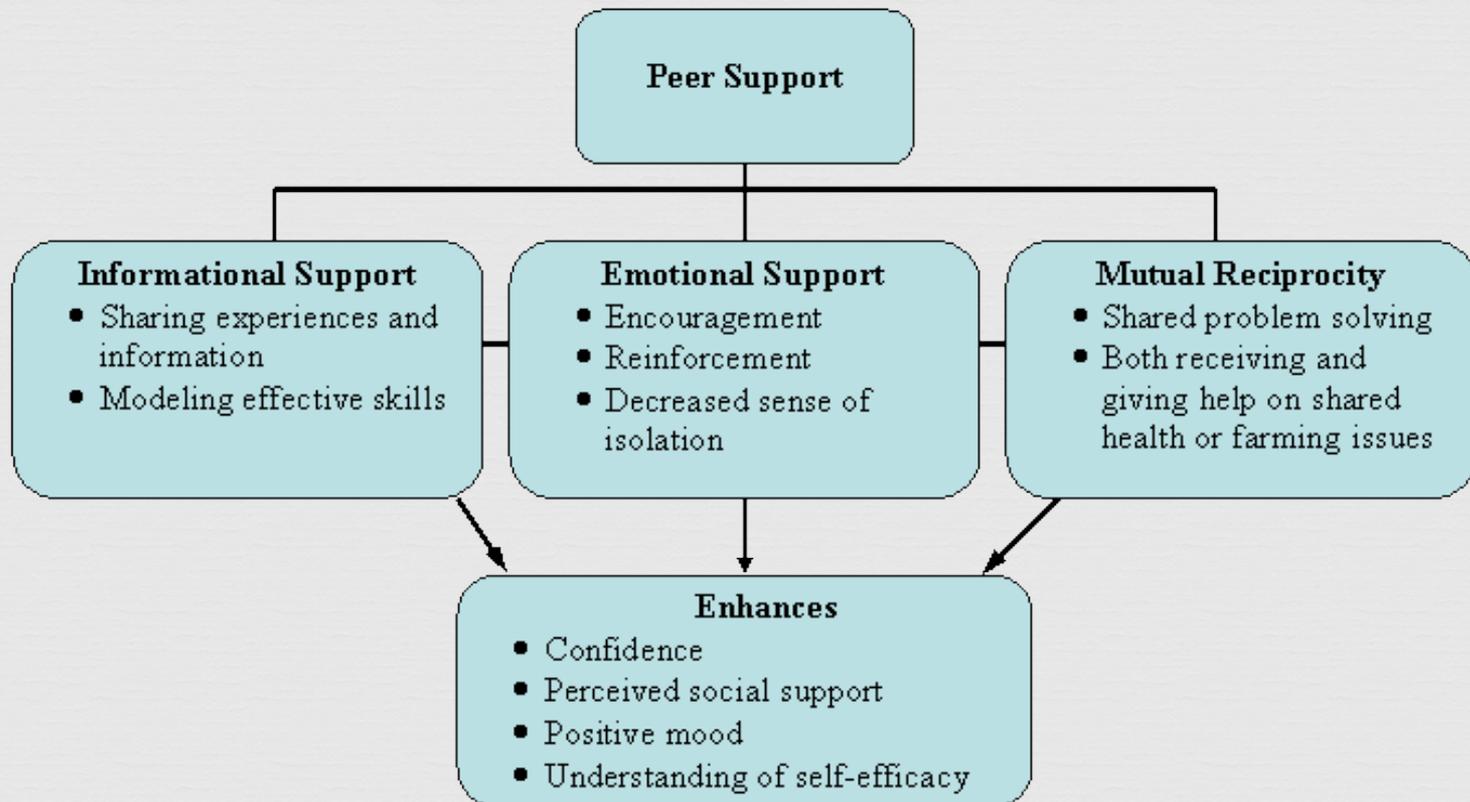


Mentors in Veterans Court

A Few Program Goals

- Help their fellow veterans receive the services they need to reach their full potential as productive members of society.
- Help them navigate the court system, treatment system, VA system and other systems
- Assess their needs and help them adjust back to civilian life.

PRSS/ Mentor Approach



Mentor Handbook



∞ Value of documentation

∞ Accountability

∞ Eliminate distractions

∞ Establish legalities



Court admonishes, Mentors motivate

Surplus Duties & Responsibilities

- ☞ Be present to court scheduled sessions
- ☞ Participate and lead mentoring sessions when assigned by the judge
- ☞ Be supportive and understanding of the difficulties the veteran clients are facing
- ☞ Assist the veteran clients as much as possible to resolve any concerns around the court or VA systems.



The Mentor Coordinator



- ❧ Essentials to maintaining the success of the Veteran Mentor Program
 - ❧ * Recruit volunteer Veteran mentors
 - ❧ * Assist in their retention
 - ❧ * Organize and help facilitate their trainings as requested
 - * Referral Supervisee
 - ❧ * Perform duties as assigned by Program Director and Judge
 - ❧ * Sustain and evolve the Veteran Mentor Program



Mentor Program Provisos



- ❧ Veteran Advocates/
- ❧ Drug/Mental Health/ Veteran Court Graduates
- ❧ Accredited Service Officers
- ❧ VET Centers
- ❧ College Veteran Coordinators
- ❧ Women Mentors
- ❧ VA Hospital Volunteers
- ❧ Develop Resource List

Collaborating with Veteran Agencies

- ❧ US Department of Veteran Affairs
- ❧ Veteran Health Care Network
- ❧ Iraq and Afghanistan Veterans of America
- ❧ Vietnam Veterans of America
- ❧ Veterans of Foreign Wars
- ❧ Local Vet Centers
- ❧ Other Local Veteran Service Organizations



Certified Peer Recovery Support Specialist Training

*For information about applying for certification, training dates/locations and other general questions, visit our CPRSS website page:

http://www.ok.gov/odmhsas/Mental_Health_/Certifications/Peer_Recovery_Support_Specialist/

Jill Amos - ODMHSAS Coordinator of Recovery Support Services

Email: jllamos@odmhsas.org

Office: (405) 522-2880

Fax: (405) 366-2307

Additional Resources



- ❧ www.211.org
- ❧ My HeatheVet https://www.myhealth.va.gov/mhv-portal-web/anonymous.portal?_nfpb=true&_nfto=false&_pageLabel=mhvHome
- ❧ Ebenifits.gov <https://www.ebenefits.va.gov/ebenefits-portal/ebenefits.portal>
- ❧ www.aosresourcecenter.com
- ❧ Operation Home front
(580) 581-0772
<http://www.operationhomefront.net/>
- ❧ Network

Lessons Learned



❧ Veteran Ingenuities

❧ Unity of Veteran

Resources

❧ Achievable goals

Kerry L. Mucker II, M.A.

Specialty Courts Veterans Liaison

kerry.mucker@odmhsas.org

(405) 522-8020

www.ODMHSAS.org



Oklahoma Department of Mental Health and Substance Abuse Services

Recovery is Reality in Oklahoma

**Thank you
for your
time!**

Closing/ Questions



Resources



- ❧ Trauma and Recovery (1992), Judy Herman
- ❧ Treating Complex Traumatic Stress Disorders (2009), Christine Courtois and Julian Ford, eds.
- ❧ Treatment of Complex Trauma: A Sequenced, Relationship-Based Approach (2012), Christine Courtois, Julian Ford, and John Briere
- ❧ Treating Survivors of Childhood Abuse: Psychotherapy for the Interrupted Life (2006), Marylene Cloitre, Lisa Cohen, and Karestan Koenen

Resources



- ❧ The Trauma Recovery Group: A Guide for Practitioners (2011), Michaela Mendelsohn, Judith Herman, Emily Schatzow, and Diya Kallivayalil
- ❧ Seeking Safety (1998), Lisa Najavits
- ❧ Skills Training Manual for Borderline Personality Disorder (1993), Marsha Linehan
- ❧ Motivational Interviewing, 3rd Ed. (2012), William Miller and Sam Rollnick

Resources



☞ Trauma Focused-Cognitive Behavioral Therapy :

<http://tfcbt.musc.edu>

☞ EMDR: <http://www.emdr.com> and

<http://emdria.org>

☞ Seeking Safety: <http://www.seekingsafety.org>

☞ Dialectical Behavior Therapy: <http://www.behavioraltech.com>

Resources



- ☞ Acceptance and Commitment Therapy: www.act-for-anxiety-disorders.com
- ☞ International Society for Traumatic Stress Studies:
<http://www.istss.org>
- ☞ www.nadcp.org
- ☞ www.ndci.org
- ☞ www.militaryfamily.org
- ☞ www.justiceforvets.org

Resources



- ❧ <http://www.motivationalinterview.org/>
- ❧ <http://www.motivationalinterview.org/clinical/METDrugAbuse.PDF>
- ❧ Motivational Enhancement Therapy Manual (1994), NIH Pub. No. 94-3723. Order from <http://pubs.niaaa.nih.gov/publications/match.htm>.
- ❧ <http://mid-attc.org/accessed/mi.htm>

Online and Telephone Resources

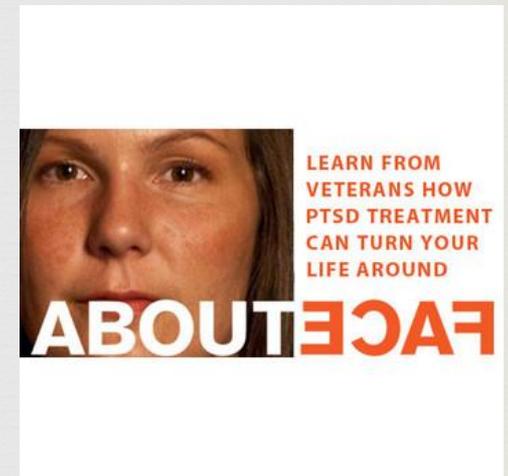


**Veterans
Crisis Line**
1-800-273-8255 **PRESS 1**

IT'S YOUR CALL

Confidential help for
Veterans and their families

• • • • Confidential chat at VeteransCrisisLine.net or text to **838255** • • • •



LEARN FROM
VETERANS HOW
PTSD TREATMENT
CAN TURN YOUR
LIFE AROUND

ABOUT FACE VA



MAKE THE CONNECTION
Shared experiences and support for Veterans

Connect on Facebook YouTube

1-800-273-8255 Search Site

Connect to: Who You Are Life Events & Experiences Video Gallery Signs & Symptoms Conditions Resources & Support

**WELCOME TO
MAKE THE CONNECTION**

Connecting Veterans and their families and family members with information, resources, and solutions to issues affecting their lives.

CUSTOMIZE THIS SITE FOR YOU

I am: MALE FEMALE

I served during:

I served in:

I was exposed to combat: YES NO

CUSTOMIZE NOW Share This

Online Resources



☞ Self-assessment Mental Health screening

<http://www.militarymentalhealth.org/>

☞ Computer-based Problem-solving therapy

<http://startmovingforward.t2.health.mil/>

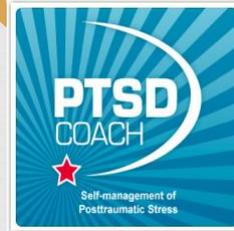
☞ Wellness resources

<http://afterdeployment.t2.health.mil/>

Self-Help Mobile Applications

<http://www.t2health.org/mobile-apps>

☞ PTSD Coach



☞ T2 MoodTracker



☞ Breathe 2 Relax



☞ Tactical Breather



☞ LifeArmor (includes family section)



Self-Help Mobile Applications

<http://www.t2health.org/mobile-apps>



☞ mTBI Pocket Guide



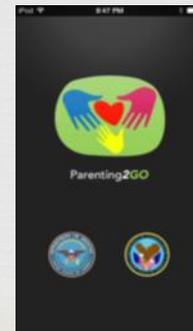
☞ Concussion Coach



☞ Biofeedback



☞ Parenting2Go



Self-Help Mobile Applications



∞ Positive Activity Jackpot



<http://www.militarymentalhealth.org/articles/media/>

∞ Virtual Hope Box



∞ Provider Resilience

∞ More to come!



Mobile Applications That Assist Psychotherapy

☞ PE Coach



☞ CPT Coach



☞ CBT-I Coach



☞ Mindfulness Coach



☞ ACT Coach



Resources



- ❧ www.nadcp.org
- ❧ www.ndci.org
- ❧ www.militaryfamily.org
- ❧ www.justiceforvets.org
- ❧ <http://www.apa.org/about/gr/issues/military/military-culture.pdf>
- ❧ Swain, S. (2013) Military Competency. Milspec Advisory Group
- ❧ Hsu, J. (2010) Overview of military culture. VA Palo Alto Health Care System.
- ❧ Van Dyne, L. Ang, S., Livermore, D. (2009). Cultural intelligence: A pathway for leading in a rapidly globalizing world. In K.M. Hannum, B. McFeeters, & L. Booyesen (Eds.), *Leadership across differences: Cases and perspectives*. San Francisco, CA: Pfeiffer

Resources



- ❧ www.nadcp.org
- ❧ www.ndci.org
- ❧ www.justiceforvets.org
- ❧ www.va.gov
- ❧ <http://www.ncsc.org/Topics/Problem-Solving-Courts/Veterans-Court/Resource-Guide.aspx>
- ❧ O'Connor, J. (2013) How to build a mentoring program for your veteran treatment court. Buffalo Veteran Treatment Court.
- ❧ Moore, E. (2012) A mentor in combat veterans court: Observations and challenges. National Center for State Courts.
- ❧ Stiner, M. (2012) Veterans service organizations in veterans treatment courts.

Resources



❧ www.va.gov

❧ www.ndci.org

❧ www.nadcp.org

❧ www.justiceforvets.org

❧ Stiner, M. (2012) Veterans service organizations in veterans treatment courts.

❧ Stiner, M. (2012) State departments/ commissions of veterans affairs.

Resources



- ❧ www.nacvso.org
- ❧ www.drugcourtonline.org
- ❧ www.justiceforvets.org
- ❧ www.va.org
- ❧ www.ndci.org
- ❧ www.nadcp.org
- ❧ www.amvets.org
- ❧ Stiner, M. (2012) Veterans service organizations in veterans treatment courts.
- ❧ Stiner, M. (2012) State departments/ commissions of veterans affairs.