## Office of Disability Concerns

provides services under the Client Assistance Program (CAP), serving as a vital link between the Oklahoma Department of Oklahoma Rehabilitation Services (OKDRS) and the disability community. CAP provides advocacy to persons with disabilities who are seeking or receiving vocational rehabilitation (VR) services from DRS, as well as individuals who are receiving services from independent living centers or other Rehabilitation Act funded programs such as Tribal VR and Higher Education.

**CAP** is an independent advocate for clients and client applicants.

**CAP** was established to improve communication and help resolve issues between clients and vocational rehabilitation/DRS staff and other Rehabilitation Act funded program staff.

**CAP** also helps clients understand the rehabilitation process and the benefits available under the Rehabilitation Act of 1973.

**CAP's** role is to provide information about benefits available under the Rehabilitation Act and to assist clients with understanding their rights and responsibilities in relation to receipt of these benefits.

Additionally, CAP ensures that clients' rights are protected under the Rehabilitation Act.


**Office of Disability Concerns**
**Client Assistance Program**
2401 NW 23rd St
Ste 90
Oklahoma City, OK 73107
(800) 522-8224
(405) 522-8224
www.ok.gov/odc/C.A.P./
CAP@odc.state.ok.us
Friend Us on Facebook!

# *Client Assistance Program*

## *CAP works with YOU*

# CAP works with *YOU* with Vocational Rehabilitation, Higher Education, Independent Living Centers and Tribal Vocational Rehabilitation in achieving your employment goals.

## CAP works with you:

- To communicate with Department of Rehabilitation Services (DRS), Higher Education , Independent Living Centers & Tribal VR about your concerns
- To build trust and relationship building
- In multi-party mediation
- To advocate for you to achieve your employment goals

## CAP can:

- Inform and advise you of your rights and responsibilities under the Rehabilitation Act
- Assist and advocate in communicating your concerns to Department of Rehabilitation Services (DRS) staff and other programs funded under the Rehabilitation Act
- Explain the developmentof your rehabilitation plan
- Explain the policy, steps, process and procedures in rehabilitation process
- Explain specific Department of the Rehabilitation Services (DRS) programs and benefits available to persons with disabilities

## CAP can:

- Assist you in conveying your concerns to appropriate Department of Rehabilitation Services (DRS) program staff
- Work through problems you may have encountered in the rehabilitation process
- Explain your legal rights and responsibilities in your own rehabilitation effort
- Assist you in your relationship with projects and programs providing rehabilitation services
- Assist you in advocating your employment goals

## CAP services:

Applicants for and the clients of :

- Oklahoma Department of Rehabilitation Services (OKDRS)
- Federally funded Projects with Industry
- Programs funded under the Rehabilitation Act of 1973

## CAP referrals:

- YOU
- Community Agencies
- OK DRS Staff and Management
- Clients and former clients
- State Agencies
- Non profits with mutual goals
- Other Interested people