



---

*Official signed contract documents are on file with OMES Central Purchasing.*

**Contract title:** Call Center Managed Services

**Contract Number:** SW1118A

**Date of Contract issuance:** 7/29/2024

**Contract period:** 7/29/2024 through 5/29/2025

**Agreement period:** 7/29/2024 through 5/29/2029

**Type of contract:** Mandatory  Non-Mandatory

**OMES Central Purchasing contact:** Barry Timberlake

**Title:** Procurement Specialist

**Phone:** (405) - 521 - 6721

**Email:** barry.timberlake@omes.ok.gov

**Supplier name:** Abacus Service Corporation

**Supplier ID #:** 504286

**Contract ID #:** 7479

**Supplier Point of Contact:** Caitlin Clark

**Supplier address:** 25925 Telegraph Road, Suite 206

**City:** Southfield

**State:** MI

**Zip Code:** 48033 -

**Phone #:** 1 - 248 - 876 - 0761

**Email:** caitlin@abacusservice.com

**Contract Overview:**

---

---

---

---

---

**Authorized Users:** All state departments, boards, commissions, agencies, and institutions, in addition to counties, school districts and municipalities which may avail themselves of this contract.

**How to order:**

---

---

---

---

**Available Brands:**

---

---

**Available Products and Services:**

---

---

---

---

**Authorized Dealer/Reseller(s):**

Supplier name:

Supplier ID #:

Contract ID #:

Supplier Point of Contact:

Supplier address:

City:

State:

Zip Code:

-

Phone #: 1 - - -

Email:

Supplier name:

Supplier ID #:

Contract ID #:

Supplier Point of Contact:

Supplier address:

City:

State:

Zip Code:

-

Phone #: 1 - - -

Email: