

**NEWS RELEASE**  
**For Immediate Release****Contact:**

JoRay McCoy,  
DCS Chief Auditor  
405.522.2165

[JoRay\\_McCoy@dcs.state.ok.us](mailto:JoRay_McCoy@dcs.state.ok.us)

Mark Mitchell,  
OK.gov General Manager  
405.524.3468 Ext. 120  
[mark.mitchell@www.ok.gov](mailto:mark.mitchell@www.ok.gov)

## **Online Reporting System Aims to Collect Agency's Suspected Fraud and Abuse Claims To Better Internal Operations**

**OKLAHOMA CITY** – July 17, 2008 – Oklahoma citizens, state employees, and state vendors can now report allegations of fraud, waste, or mismanagement of the Department of Central Services' (DCS) programs or funds by any person, agency, state employer or supplier utilizing a new online reporting system located at <https://www.ok.gov/dcs/SFARA/index.php>.

"This new online reporting system is going to help streamline our processes, not only in the auditing department, but in the whole of DCS," said John Richard, Director of the Department of Central Services. "The more feedback we get from individuals, the better we can improve the service we deliver to Oklahoma."

Typical questions or allegations that can be reported through this new reporting system may include generic service complaints, misuse of state property or funds by an employee, complaints for which no grievance can be filed, allegations of fraud, waste, mismanagement of DCS programs or funds, or misconduct and failure to follow established DCS procedures. The DCS Systems of Integrity and Accountability committee will process the complaints, conduct appropriate inquiries, reviews or audits, and make recommendations for action or referral to appropriate state officials. Actions will emphasize program improvements necessary to achieve DCS core values of service, integrity and quality.

The online reporting system is a product of a partnership between DCS and OK.gov, Oklahoma's Official Web site managed by the eGovernment firm, NIC Inc. (Nasdaq: EGOV).

### **About Department of Central Services**

The Department of Central Services assists customers in accomplishing their missions by providing essential services and quality solutions through: procurement, facilities, real estate, construction, fleet, risk management; property reutilization; printing and distribution. For more information, visit <http://www.ok.gov/DCS/>

### **About OK.gov**

OK.gov (<http://www.OK.gov>) built and manages the official Web site for the state of Oklahoma and partners with state and local entities to bring new government services online. OK.gov is managed by the Oklahoma Office of State Finance and eGovernment firm NIC Inc.

### **About NIC**

NIC manages more eGovernment services than any provider in the world. The company helps government communicate more effectively with citizens and businesses by putting essential services online. NIC provides eGovernment solutions for over 2,600 state and local agencies that serve more than 69 million people in the United States. Additional information is available at <http://www.nicusa.com>.